



**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Jeff – Looks great to us – of course, defer to you all and your expertise. We appreciate your consideration. Please update the website as soon as possible, please!

Subhan

---

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Wednesday, January 26, 2022 8:38 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)>  
**Cc:** Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

Louis,  
I shared with WH Comms our draft response (b) (5)  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]. A string of email correspondence regarding this issue is pasted below.

Thanks,

Jeff

**USPS Privacy Statement on Website**  
(b) (5)  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

(b) (5)

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**Email Correspondence on Privacy Item**

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 6:23 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I have a few minor edits on the attached, but otherwise I am good.

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 5:50 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Re-edited with comments.

Thoughts?

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:33 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A -

Washington, DC <(b) (6)>

**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC

<(b) (6)>

**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I am fine with (b) (5)  
[Redacted]  
[Redacted]  
[Redacted]

-Tom

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>

**Sent:** Wednesday, January 26, 2022 4:27 PM

**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>

**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>

**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Just talked to Gary and he made an excellent point. (b) (5)  
[Redacted]  
[Redacted]

Please correct me if I've misstated your concern.

(b) (5)  
[Redacted]

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>

**Sent:** Wednesday, January 26, 2022 3:57 PM

**To:** Adams, Jeffery A - Washington, DC <(b) (6)>

**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R

<(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Janine, please give me your thoughts on these items. At first blush, the edits look okay to me, although the one that gives me some pause is to specifically say that (b) (5)

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:37 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

Tom,  
FYI...there were some concerns (b) (5)  
That said....they asked us to look at their edits in the attached...and proposed edits to the to the privacy notice on our ordering website (see below). Look forward to your thoughts.

Jeff

**From:** Cheema, Subhan (b) (6)  
**Sent:** Wednesday, January 26, 2022 2:38 PM  
**To:** 'Adams, Jeffery A - Washington, DC' <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

OK, back to you here with two things – 1) can your team live with our edits to the response to Wyden (SEE ATTACHED). 2) Perhaps more importantly, to pre-empt other similar concerns, can your side live with the following edits in red for clarity to the privacy notice on the ordering website:

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide company and product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for

customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. U.S. Immigration and Customs Enforcement (ICE) and U.S. Customs and Border Protection will not receive any personal information obtained in connection with this program to conduct enforcement operations. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Call if easier to discuss.

Thanks,  
Subhan

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Tuesday, January 25, 2022 2:12 PM  
**To:** Cheema, Subhan (b) (6) <(b) (6)>  
**Subject:** TEST KIT WEB INFO - PRIVACY CONCERN

Subhan,  
A heads-up....a staffer from Sen Ron Wyden office (Madison Moskowitz) and a social worker who works on immigration issues (b) (6) sent questions through our USPS Privacy Office (see below) regarding concerns about how personal information inputted into our Covid Test Kit website could potentially be used/shared for law enforcement and Immigration and Customs Enforcement (ICE) purposes. Please note the attached response we plan to send to them. Giving you a heads up as this privacy item could potentially expand in the media given the requestors concerns.

Jeff

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**From:** (b) (6) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 12:28 PM  
**To:** PRIVACY OFFICE <[Privacy@usps.gov](mailto:Privacy@usps.gov)>  
**Cc:** (b) (6) <(b) (6)>  
**Subject:** [EXTERNAL] Privacy concerns

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Dear USPS employee,

I am a (b) (6) There is concern about ordering the free Covid tests. Will this information (name and address) be shared with any government agency which will try to find and deport immigrants who don't have legal status?

The privacy statement on the application for tests reads that information is private except as legally required. Are any of the government agencies or law enforcement purposes have the goal of identifying immigrants for deportation? This is a huge concern that may result in immigrants who already are vulnerable to Covid to NOT apply for the Covid tests. Here is the

statement of concern:

This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411.

Please reply as soon as possible as people are holding off on requesting tests out of fear.

Thank you,

(b) (6) LCSW

**From:** Moskowitz, Madison (Wyden) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 3:14 PM  
**To:** Brown, Cory D - Washington, DC <(b) (6)>  
**Cc:** Wu, Kevin (Wyden) <(b) (6)> Sridharan, Lavanya (Wyden)  
<(b) (6)> Katzman, Jenni (Wyden)  
<(b) (6)>  
**Subject:** [EXTERNAL] Connecting ASAP on covid tests  
**Importance:** High

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Cory, hope you are well.

I'm writing with some serious issues regarding USPS' test distribution effort. My boss appreciates USPS' speed in deploying this effort, but he is deeply concerned about these matters so we would appreciate a timely response. Though I'm sure you're slammed right now, we very much appreciate the attention.

1. The "fine print" on the test-ordering site says that information gathered by ordering tests, obviously including name and address, can be used for law enforcement and ICE purposes. However, on USPS' FAQ [page](#) regarding this effort, USPS states "Your information will only be used to send you your free COVID-19 test order." Can USPS confirm it will not be sharing test-ordering data with law enforcement and/or ICE? My colleague Lavanya Sridharan, cc'ed, handles immigration policy for Senator Wyden and may weigh in with the impacts of collecting that data on public health measures such as test distribution and combatting the pandemic more broadly.
2. Many people in rural areas receive mail at business Post Office Boxes or contract POBs, as they live outside of address delivery range. Unfortunately, USPS is not sending tests to Commercial Mail Receiving Agency, General Delivery addresses, or business POBs. Further it's unclear if contract POBs can receive tests. Such a policy quite successfully excludes a wide

swath of Americans from this test delivery effort—and these are Americans already likely to live farther from public testing sites that USPS points folks to when they are unable to receive tests.

- a. Why is USPS unable to deliver to business PO Boxes when it can deliver tests to normal POBs?
- b. How will USPS rectify this issue to ensure rural Americans are not unfairly excluded from this testing program?

I understand that many of the contours of this program were guided by the White House. If you believe these questions are better addressed to them, please let me know. Thanks very much for your prompt attention to these concerns. I am available to hop on the phone at any point if a call would be easier for you.

Best,  
Madison

MADISON MOSKOWITZ | DOMESTIC ECONOMIC POLICY ADVISOR | U.S. SENATOR RON WYDEN  
SHE/HER/HERS | (b) (6) CELL | (b) (6) DESK

**From:** [Moskowitz, Madison \(Wyden\)](#)  
**To:** [Brown, Cory D - Washington, DC](#)  
**Cc:** [Wu, Kevin \(Wyden\)](#); [Sridharan, Lavanya \(Wyden\)](#); [Katzman, Jenni \(Wyden\)](#)  
**Subject:** RE: [EXTERNAL] Connecting ASAP on covid tests  
**Date:** Thursday, January 27, 2022 3:38:13 PM

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**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Cory, thank you very much for this response. It is quite helpful. We will be back in touch with further questions or follow up.

---

**From:** Brown, Cory D - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 3:32 PM  
**To:** Moskowitz, Madison (Wyden) <(b) (6)>  
**Cc:** Wu, Kevin (Wyden) <(b) (6)> Sridharan, Lavanya (Wyden)  
<(b) (6)> Katzman, Jenni (Wyden)  
<(b) (6)>  
**Subject:** RE: [EXTERNAL] Connecting ASAP on covid tests

Madison,

The White House Office of Legislative Affairs asked us to get back to you regarding the test kit delivery issues you recently raised with them.

We understand that certain customers are receiving error messages when they try to order the test kits. This appears to be happening at apartment buildings and single point/drop delivery locations, such as in the case of residents of Lake County, OR, or in a mobile home park.

These customers should file a service request at <https://email.usps.com/s/the-postal-store-inquiry> or call 1-800-ASK-USPS (1-800-275-8777) to appeal to get the issue fixed.

We are happy to investigate a particular address(es), such as a mobile home park or a specific subdivision. Please provide the address(es) and we research and get back to your office.

It is our understanding that there is a Post Office, with P.O. Boxes, located at 18 S G St, Lakeview, OR 97630. The universal service obligation (USO) entitles every American with a free form of delivery. This Post Office is a potential option for customers to fulfil their mailing needs.

With regard to test kits not being available to be ordered from commercial addresses or commercial P.O. boxes, at this time COVID-19 test delivered through the Postal Service are

only being sent to residential addresses. We will keep your office updated on any developments.

Our Law Department provided the following response on privacy:

First, the order form was specifically designed to limit the amount of personal information collected so as to not deter anyone from ordering. And the sole purpose for which the personal information is being gathered is to provide individuals with test kits.

Second, the U.S. Postal Service will not be providing any personal information obtained in connection with this program to law enforcement or any other governmental agency except under very limited circumstances involving crimes or fraud against the Postal Service, or as required by law.

Third, the Postal Service would like to assure you that the protection of personal information is one of our most important priorities. In addition to the Postal Service's general commitment to the American people and to safeguarding the privacy of personal information, the Postal Service is required by law to comply with the Privacy Act of 1974, 5 U.S.C. § 552a.

The Privacy Act requires the Postal Service, before collection of personal information, to provide an individual with the purpose for which the gathered information will be used. It also requires the Postal Service to inform individuals of the limited circumstances in which their information may be disclosed outside of the Postal Service (referred to as a "routine use" under the Privacy Act).

To emphasize, while our general "routine uses" include the possibility that we may need to disclose the information, such information would only be "disclosed to appropriate law enforcement agencies to investigate, prevent, or take action regarding suspected illegal activities against the Postal Service; and such customer records may only otherwise be disclosed to law enforcement agencies as required by law."

Please let me know if I can be of assistance in any other postal matters.

Regards,

---

**From:** Brown, Cory D - Washington, DC

**Sent:** Thursday, January 20, 2022 12:44 PM

**To:** Moskowitz, Madison (Wyden) <(b) (6)>  
**Cc:** Wu, Kevin (Wyden) <(b) (6)> Sridharan, Lavanya (Wyden)  
<(b) (6)> Katzman, Jenni (Wyden)  
<(b) (6)>  
**Subject:** RE: [EXTERNAL] Connecting ASAP on covid tests

Madison,

I appreciate your patience. I'm still looking into the first part of your email.

The free COVID-19 Test program is a White House initiative. The White House's policy states that tests are available for every residential address in the U.S., including U.S. Territories and overseas military and diplomatic addresses (APO/FPO/DPO). Consequently, this excludes business addresses and General Delivery.

Customers who believe their address is mis-classified, or believe there is an error, can file a service request or attempt to order by phone. Both options are detailed in our FAQs.

- <https://faq.usps.com/s/article/At-Home-COVID-19-Test-Kits>

An additional FAQ from the White House is below.

- <https://www.covidtests.gov/faq/>

Regards,

---

**From:** Moskowitz, Madison (Wyden) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 3:14 PM  
**To:** Brown, Cory D - Washington, DC <(b) (6)>  
**Cc:** Wu, Kevin (Wyden) <(b) (6)> Sridharan, Lavanya (Wyden)  
<(b) (6)> Katzman, Jenni (Wyden)  
<(b) (6)>  
**Subject:** [EXTERNAL] Connecting ASAP on covid tests  
**Importance:** High

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Hi Cory, hope you are well.

I'm writing with some serious issues regarding USPS' test distribution effort. My boss appreciates USPS' speed in deploying this effort, but he is deeply concerned about these matters so we would appreciate a timely response. Though I'm sure you're slammed right now, we very much appreciate the attention.

1. The “fine print” on the test-ordering site says that information gathered by ordering tests, obviously including name and address, can be used for law enforcement and ICE purposes. However, on USPS’ FAQ [page](#) regarding this effort, USPS states “Your information will only be used to send you your free COVID-19 test order.” Can USPS confirm it will not be sharing test-ordering data with law enforcement and/or ICE? My colleague Lavanya Sridharan, cc’ed, handles immigration policy for Senator Wyden and may weigh in with the impacts of collecting that data on public health measures such as test distribution and combatting the pandemic more broadly.
  
2. Many people in rural areas receive mail at business Post Office Boxes or contract POBs, as they live outside of address delivery range. Unfortunately, USPS is not sending tests to Commercial Mail Receiving Agency, General Delivery addresses, or business POBs. Further it’s unclear if contract POBs can receive tests. Such a policy quite successfully excludes a wide swath of Americans from this test delivery effort—and these are Americans already likely to live farther from public testing sites that USPS points folks to when they are unable to receive tests.
  - a. Why is USPS unable to deliver to business PO Boxes when it can deliver tests to normal POBs?
  - b. How will USPS rectify this issue to ensure rural Americans are not unfairly excluded from this testing program?

I understand that many of the contours of this program were guided by the White House. If you believe these questions are better addressed to them, please let me know. Thanks very much for your prompt attention to these concerns. I am available to hop on the phone at any point if a call would be easier for you.

Best,  
Madison

MADISON MOSKOWITZ | DOMESTIC ECONOMIC POLICY ADVISOR | U.S. SENATOR RON WYDEN  
SHE/HER/HERS | (b) (6) CELL | (b) (6) DESK

**From:** [Workinger, Kimberly B - Washington, DC](#)  
**To:** [Dykes, Claire \[USA\]](#); [Rosner, Elliott](#); [Ross, Mark A - Washington, DC - Contractor](#); [\(b\) \(6\)](#); [Hung, Andrew](#)  
**Cc:** [Lilley, Maya](#)  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN  
**Date:** Thursday, January 27, 2022 4:01:15 PM  
**Attachments:** [Clean - Response to Law Enforcement Concerns re Test Kitsv3-SNC.Privacy.docx](#)  
[image001.png](#)  
**Importance:** High

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Ok, so looks like they are going to update the Privacy Policy – please see below. Can we update for Elliott? I think this needs to be done as soon as possible but we won't be able to do the in language version until later.

Andrew – this is another thing that needs to get sent to translations in hopes we can update for the Monday updates.

Let me know if we need to meet to discuss. It's pretty straightforward.

### Kimberly Workinger

---

**USPS.com** | Manager | Digital Brand Marketing  
Office: [\(b\) \(6\)](#) Cell: [\(b\) \(6\)](#)  
[\(b\) \(6\)](#)



---

**From:** Karpenko, Christopher J - Washington, DC <[\(b\) \(6\)](#)>  
**Sent:** Thursday, January 27, 2022 3:55 PM  
**To:** Workinger, Kimberly B - Washington, DC <[\(b\) \(6\)](#)> [Dykes, Margaret C - Washington, DC - Contractor](#) <[Margaret.C.Dykes@usps.gov](#)>; [Colon, David - Washington, DC](#) <[\(b\) \(6\)](#)>  
**Cc:** [Castorina, Janine - Washington, DC](#) <[\(b\) \(6\)](#)> [Votsch, Maria W - Washington, DC](#) <[\(b\) \(6\)](#)> [McCrery, Marc D - Washington, DC](#) <[\(b\) \(6\)](#)>  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

Can we update? This has been concurred on.

I'll let Alex and Natalie know.

---

**From:** Adams, Jeffery A - Washington, DC <[\(b\) \(6\)](#)>  
**Sent:** Thursday, January 27, 2022 2:57 PM  
**To:** [DeJoy, Louis - Washington, DC](#) <[\(b\) \(6\)](#)> [Marshall, Thomas J - Washington, DC](#)

<(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R  
<(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)>  
Karpenko, Christopher J - Washington, DC <(b) (6)>

**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

All,  
Please see positive email below from WH Comms regarding our (b) (5)  
[Redacted]

Thanks to all for your assistance on this item.  
Jeff

**USPS Privacy Statement on Website**

(b) (5)  
[Redacted]

Jeff

**Question: Can USPS confirm it will not be sharing test-ordering data with law enforcement and/or ICE?**

Answer:

First, the order form was specifically designed to limit the amount of personal information collected so as to not deter anyone from ordering. And the sole purpose for which the personal information is being gathered is to provide individuals with test kits.

Second, the U.S. Postal Service will not be providing any personal information obtained in connection with this program to law enforcement or any other governmental agency except under very limited circumstances involving crimes or fraud against the Postal Service, or as required by law.

Third, the Postal Service would like to assure you that the protection of personal information is one of our most important priorities. In addition to the Postal Service's general commitment to the American people and to safeguarding the privacy of personal information, the Postal Service is required by law to comply with the Privacy Act of 1974, 5 U.S.C. § 552a.

The Privacy Act requires the Postal Service, before collection of personal information, to provide an individual with the purpose for which the gathered information will be used. It also requires the Postal Service to inform individuals of the limited circumstances in which their information may be disclosed outside of the Postal Service (referred to as a "routine use" under the Privacy Act).

To emphasize, while our general "routine uses" include the possibility that we may need to disclose the information, such information would only be "disclosed to appropriate law enforcement agencies to investigate, prevent, or take action regarding suspected illegal activities against the Postal Service; and such customer records may only otherwise be disclosed to law enforcement agencies as required by law."

We hope this helps answer your question.

**From:** [Dykes, Claire \[USA\]](#)  
**To:** [Workinger, Kimberly B - Washington, DC](#); [Rosner, Elliott](#); [Ross, Mark A - Washington, DC - Contractor](#); [\(b\) \(6\)](#); [Hung, Andrew](#)  
**Cc:** [Lilley, Maya](#); [Lazarte, Solana \[USA\]](#); [Hodges, Brittnee \[USA\]](#); [Loong, Joseph \[USA\]](#)  
**Subject:** Re: [External] FW: TEST KIT WEB INFO - PRIVACY CONCERN  
**Date:** Thursday, January 27, 2022 4:06:16 PM  
**Attachments:** [image001.png](#)

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**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Mark,

Do you need anything from us to update this? We'll update our mockups, but I don't think it helps you too much to get this in a copy deck.

Claire

---

**From:** "Workinger, Kimberly B - Washington, DC" <(b) (6)>  
**Date:** Thursday, January 27, 2022 at 4:04 PM  
**To:** "Dykes, Claire [USA]" <(b) (6)> "Rosner, Elliott" <(b) (6)> "Ross, Mark A - Washington, DC - Contractor" <(b) (6)> "(b) (6)" <(b) (6)> "Hung, Andrew" <(b) (6)>  
**Cc:** "Lilley, Maya" <(b) (6)>  
**Subject:** [External] FW: TEST KIT WEB INFO - PRIVACY CONCERN

Ok, so looks like they are going to update the Privacy Policy – please see below. Can we update for Elliott? I think this needs to be done as soon as possible but we won't be able to do the in language version until later.

Andrew – this is another thing that needs to get sent to translations in hopes we can update for the Monday updates.

Let me know if we need to meet to discuss. It's pretty straightforward.

### Kimberly Workinger

---

USPS.com | Manager | Digital Brand Marketing  
Office: (b) (6) Cell: (b) (6)  
(b) (6)



---

**From:** Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 3:55 PM  
**To:** Workinger, Kimberly B - Washington, DC <(b) (6)> Dykes, Margaret C - Washington, DC - Contractor <Margaret.C.Dykes@usps.gov>; Colon, David - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Votsch, Maria W - Washington, DC <(b) (6)> McCrery, Marc D - Washington, DC <(b) (6)>  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

Can we update? This has been concurred on.

I'll let Alex and Natalie know.

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**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:57 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)> Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

All,

Please see positive email below from WH Comms regarding our (b) (5)

Thanks to all for your assistance on this item.

Jeff

**USPS Privacy Statement on Website**

(b) (5)

[Redacted content]

(b) (5)

Jeff

**From:** [Karpenko, Christopher J - Washington, DC](#)  
**To:** [Votsch, Maria W - Washington, DC](#); [Castorina, Janine - Washington, DC](#); [Workinger, Kimberly B - Washington, DC](#)  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN  
**Date:** Thursday, January 27, 2022 4:20:52 PM

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FYI from Tom, (b) (5)

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**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:05 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)> DeJoy, Louis - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

See the highlighted language below in our Privacy Act statement. (b) (5)

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

---

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:57 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)> Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

All,  
Please see positive email below from WH Comms regarding our (b) (5)

Thanks to all for your assistance on this item.  
Jeff

**[USPS Privacy Statement on Website](#)**

(b) (5)  
[Redacted]

Jeff

**From:** Cheema, Subhan (b) (6) <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:40 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** [EXTERNAL] RE: A few items...

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Jeff – Looks great to us – of course, defer to you all and your expertise. We appreciate your consideration. Please update the website as soon as possible, please!

Subhan

---

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Wednesday, January 26, 2022 8:38 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)>  
**Cc:** Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

Louis,  
I shared with WH Comms our draft response (b) (5)  
[Redacted]

(b) (5)

A string of email correspondence regarding this issue is pasted below.

Thanks,

Jeff

### **USPS Privacy Statement on Website**

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide company and product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes **involving crimes or fraud against the Postal Service**, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. **U.S. Immigration and Customs Enforcement (ICE) and U.S. Customs and Border Protection will not receive any personal information obtained in connection with this program to conduct enforcement operations.** For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

---

### **Email Correspondence on Privacy Item**

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 6:23 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I have a few minor edits on the attached, but otherwise I am good.

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 5:50 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>

**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC  
<(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Re-edited with comments.

Thoughts?

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:33 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A -  
Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC  
<(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I am fine with (b) (5)  
[Redacted]  
[Redacted]

-Tom

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:27 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A -  
Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC  
<(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Just talked to Gary and he made an excellent point. (b) (5)  
[Redacted]

(b) (5)

Please correct me if I've misstated your concern.

(b) (5)

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260

(b) (6)

202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:57 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Janine, please give me your thoughts on these items. At first blush, the edits look okay to me, although the one that gives me some pause is to specifically say that (b) (5)

[Redacted]

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:37 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

Tom,

FYI...there were some concerns (b) (5)

[Redacted]

That said....they asked us to look at their edits in the attached...and proposed edits to the to the privacy notice on our ordering website (see below). Look forward to your thoughts.

Jeff

**From:** Cheema, Subhan (b) (6)  
**Sent:** Wednesday, January 26, 2022 2:38 PM  
**To:** 'Adams, Jeffery A - Washington, DC' <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

OK, back to you here with two things – 1) can your team live with our edits to the response to Wyden (SEE ATTACHED). 2) Perhaps more importantly, to pre-empt other similar concerns, can your side live with the following edits in red for clarity to the privacy notice on the ordering website:

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide company and product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. U.S. Immigration and Customs Enforcement (ICE) and U.S. Customs and Border Protection will not receive any personal information obtained in connection with this program to conduct enforcement operations. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Call if easier to discuss.

Thanks,  
Subhan

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Tuesday, January 25, 2022 2:12 PM  
**To:** Cheema, Subhan (b) (6) <(b) (6)>  
**Subject:** TEST KIT WEB INFO - PRIVACY CONCERN

Subhan,  
A heads-up....a staffer from Sen Ron Wyden office (Madison Moskowitz) and a social worker who works on immigration issues (b) (6) sent questions through our USPS Privacy Office (see below) regarding concerns about how personal information inputted into our Covid Test Kit website could potentially be used/shared for law enforcement and Immigration and Customs Enforcement (ICE) purposes. Please note the attached response we plan to send to them. Giving you a heads up as this privacy item could potentially expand in the media given the requestors concerns.

Jeff

---

**From:** (b) (6) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 12:28 PM  
**To:** PRIVACY OFFICE <Privacy@usps.gov>  
**Cc:** (b) (6) <(b) (6)>  
**Subject:** [EXTERNAL] Privacy concerns

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Dear USPS employee,

I am a (b) (6). There is concern about ordering the free Covid tests. Will this information (name and address) be shared with any government agency which will try to find and deport immigrants who don't have legal status?

The privacy statement on the application for tests reads that information is private except as legally required. Are any of the government agencies or law enforcement purposes have the goal of identifying immigrants for deportation? This is a huge concern that may result in immigrants who already are vulnerable to Covid to NOT apply for the Covid tests. Here is the statement of concern:

This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411.

Please reply as soon as possible as people are holding off on requesting tests out of fear.

Thank you,

(b) (6) LCSW

**From:** Moskowitz, Madison (Wyden) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 3:14 PM  
**To:** Brown, Cory D - Washington, DC <(b) (6)>  
**Cc:** Wu, Kevin (Wyden) <(b) (6)> Sridharan, Lavanya (Wyden) <(b) (6)> Katzman, Jenni (Wyden) <(b) (6)>  
**Subject:** [EXTERNAL] Connecting ASAP on covid tests  
**Importance:** High

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Cory, hope you are well.

I'm writing with some serious issues regarding USPS' test distribution effort. My boss appreciates USPS' speed in deploying this effort, but he is deeply concerned about these matters so we would appreciate a timely response. Though I'm sure you're slammed right now, we very much appreciate the attention.

1. The "fine print" on the test-ordering site says that information gathered by ordering tests, obviously including name and address, can be used for law enforcement and ICE purposes. However, on USPS' FAQ [page](#) regarding this effort, USPS states "Your information will only be used to send you your free COVID-19 test order." Can USPS confirm it will not be sharing test-ordering data with law enforcement and/or ICE? My colleague Lavanya Sridharan, cc'ed, handles immigration policy for Senator Wyden and may weigh in with the impacts of collecting that data on public health measures such as test distribution and combatting the pandemic more broadly.
2. Many people in rural areas receive mail at business Post Office Boxes or contract POBs, as they live outside of address delivery range. Unfortunately, USPS is not sending tests to Commercial Mail Receiving Agency, General Delivery addresses, or business POBs. Further it's unclear if contract POBs can receive tests. Such a policy quite successfully excludes a wide swath of Americans from this test delivery effort—and these are Americans already likely to live farther from public testing sites that USPS points folks to when they are unable to receive tests.
  - a. Why is USPS unable to deliver to business PO Boxes when it can deliver tests to normal POBs?
  - b. How will USPS rectify this issue to ensure rural Americans are not unfairly excluded from this testing program?

I understand that many of the contours of this program were guided by the White House. If you believe these questions are better addressed to them, please let me know. Thanks very much for your prompt attention to these concerns. I am available to hop on the phone at any point if a call would be easier for you.

Best,  
Madison

MADISON MOSKOWITZ | DOMESTIC ECONOMIC POLICY ADVISOR | U.S. SENATOR RON WYDEN  
SHE/HER/HERS | (b) (6) CELL | (b) (6) DESK

**From:** Karpenko, Christopher J - Washington, DC  
**To:** Colon, David - Washington, DC; Workinger, Kimberly B - Washington, DC; Dykes, Margaret C - Washington, DC - Contractor  
**Cc:** Castorina, Janine - Washington, DC; Votsch, Maria W - Washington, DC; McCreery, Marc D - Washington, DC  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN  
**Date:** Thursday, January 27, 2022 4:22:40 PM

That makes sense from your end

**From:** Colon, David - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:22 PM  
**To:** Karpenko, Christopher J - Washington, DC <(b) (6)> Workinger, Kimberly B - Washington, DC <(b) (6)> Dykes, Margaret C - Washington, DC - Contractor <Margaret.C.Dykes@usps.gov>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Votsch, Maria W - Washington, DC <(b) (6)> McCreery, Marc D - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

We do not have the privacy policy explicitly spelled out in the FAQ, we refer customers to the Privacy Policy page. This has always been our policy with regards to the Privacy Policy.

<b>Is my information secure?</b>	Your information will only be used to send you your free COVID-19 test order. You will also receive order confirmation and shipping information if you provided your email address. You will not receive promotional emails or be prompted to sign up for any other services or features.  View our Privacy Policy here: <a href="#">Privacy Policy - Who We Are - About.usps.com</a>
----------------------------------	---

**From:** Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 3:55 PM  
**To:** Workinger, Kimberly B - Washington, DC <(b) (6)> Dykes, Margaret C - Washington, DC - Contractor <Margaret.C.Dykes@usps.gov>; Colon, David - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Votsch, Maria W - Washington, DC <(b) (6)> McCreery, Marc D - Washington, DC <(b) (6)>  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

Can we update? This has been concurred on.

I'll let Alex and Natalie know.

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:57 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)> Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

All,  
Please see positive email below from WH Comms regarding our (b) (5)  
Thanks to all for your assistance on this item.  
Jeff

**USPS Privacy Statement on Website**  
(b) (5)  
[Redacted text]

Jeff

**From:** [Ross, Mark A - Washington, DC - Contractor](#)  
**To:** [Freytes, Gabriel J - Washington, DC - Contractor](#); [Freytes, Gabriel](#)  
**Subject:** FW: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN  
**Date:** Thursday, January 27, 2022 4:28:25 PM  
**Attachments:** [image004.png](#)  
[image001.png](#)

---

For updating on my pages...

(b) (5)

Regards,  
Mark

---

**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:24 PM  
**To:** Rosner, Elliott <(b) (6)> Dykes, Claire [USA]  
<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>  
Ross, Mark A. <(b) (6)>  
**Cc:** Hung, Andrew <(b) (6)> Lilley, Maya  
<(b) (6)> Lazarte, Solana - Washington, DC - Contractor  
<(b) (6)> Hodges, Brittnee [USA] <(b) (6)> Loong, Joseph  
[USA] <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Chris has said to move forward with taking company out. See the changes below (strikethrough and the additional red text). Let's move forward.

### **USPS Privacy Statement on Website**

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide ~~company and~~ product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes **involving crimes or fraud against the Postal Service**, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

### **Kimberly Workinger**

---

**USPS.com** | Manager | Digital Brand Marketing  
Office: (b) (6) Cell: (b) (6)

(b) (6)



---

**From:** Rosner, Elliott <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:17 PM  
**To:** Workinger, Kimberly B - Washington, DC <(b) (6)> Dykes, Claire [USA]  
<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>  
Ross, Mark A. <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

I'll hang tight – I might be getting confused but it's all just one paragraph we are talking about?

If you get it to us by 10pm, assuming Maya is available to test from 10:00 – 10:30, and someone on your team and Garrett's approves subsequently, we can deploy at 12am.

Thanks,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)

(b) (6)

---

**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:11 PM  
**To:** Rosner, Elliott <(b) (6)> Dykes, Claire [USA]  
<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>  
Ross, Mark A. <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Yeah, waiting to hear back on the part that Tom Marshall just questioned. What is cut off... we can always make that change next release. The first one that I sent is the hotter item.

**Kimberly Workinger**

---

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



---

**From:** Rosner, Elliott <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:10 PM  
**To:** Worker, Kimberly B - Washington, DC <(b) (6)> Dykes, Claire [USA]  
<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>  
Ross, Mark A. <(b) (6)>  
**Subject:** [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Understood. We're prepared to make/test/deploy the change tonight, would just need to the update ASAP.

Thanks,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)

(b) (6)

---

**From:** Worker, Kimberly B - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:09 PM  
**To:** Dykes, Claire [USA] <(b) (6)> Ross, Mark A - Washington, DC - Contractor  
<(b) (6)> Ross, Mark A. <(b) (6)> Rosner, Elliott  
<(b) (6)>  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN

This email contains a reference to coronavirus or COVID-19. Please be aware of coronavirus-themed active phishing campaigns, and use extra vigilance when responding or clicking.

Hang tight...they may make one more change.

**Kimberly Worker**

**USPS.com** | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



---

**From:** Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:07 PM

**To:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN

Standby.....

---

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:05 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)> DeJoy, Louis - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

See the highlighted language below in our Privacy Act statement. (b) (5)  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

---

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:57 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)> Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

All,  
Please see positive email below from WH Comms regarding our (b) (5)  
[Redacted]  
[Redacted]

Thanks to all for your assistance on this item.  
Jeff

**USPS Privacy Statement on Website**  
(b) (5)

(b) (5)  
[Redacted]

Jeff

**From:** Cheema, Subhan (b) (6) <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:40 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** [EXTERNAL] RE: A few items...

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Jeff – Looks great to us – of course, defer to you all and your expertise. We appreciate your consideration. Please update the website as soon as possible, please!

Subhan

---

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Wednesday, January 26, 2022 8:38 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)>  
**Cc:** Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

Louis,  
I shared with WH Comms our draft response (b) (5)  
[Redacted]

(b) (5)

[Redacted]

[Redacted]

A string of email correspondence regarding this issue is pasted below.

Thanks,

Jeff

**USPS Privacy Statement on Website**

(b) (5)

[Redacted]

---

**Email Correspondence on Privacy Item**

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 6:23 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I have a few minor edits on the attached, but otherwise I am good.

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 5:50 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC

<(b) (6)>

**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Re-edited with comments.

Thoughts?

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:33 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A -  
Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC  
<(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I am fine with (b) (5)

-Tom

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:27 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A -  
Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC  
<(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Just talked to Gary and he made an excellent point. (b) (5)

Please correct me if I've misstated your concern.

(b) (5) [Redacted]

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260

(b) (6) [Redacted]  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:57 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Janine, please give me your thoughts on these items. At first blush, the edits look okay to me, although the one that gives me some pause is to specifically say that (b) (5)

[Redacted]

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:37 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

Tom,  
FYI....there were some concerns (b) (5)

[Redacted]

[Redacted] That said....they asked us to look at their edits in the attached...and proposed edits to the to the privacy notice on our ordering website (see below). Look forward to your thoughts.

Jeff

**From:** Cheema, Subhan (b) (6)  
**Sent:** Wednesday, January 26, 2022 2:38 PM  
**To:** 'Adams, Jeffery A - Washington, DC' <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

OK, back to you here with two things – 1) can your team live with our edits to the response to Wyden (SEE ATTACHED). 2) Perhaps more importantly, to pre-empt other similar concerns, can your side live with the following edits in red for clarity to the privacy notice on the ordering website:

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide company and product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes **involving crimes or fraud against the Postal Service**, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. **U.S. Immigration and Customs Enforcement (ICE) and U.S. Customs and Border Protection will not receive any personal information obtained in connection with this program to conduct enforcement operations.** For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Call if easier to discuss.

Thanks,  
Subhan

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Tuesday, January 25, 2022 2:12 PM  
**To:** Cheema, Subhan (b) (6) <(b) (6)>  
**Subject:** TEST KIT WEB INFO - PRIVACY CONCERN

Subhan,

A heads-up....a staffer from Sen Ron Wyden office (Madison Moskowitz) and a social worker who works on immigration issues (b) (6) sent questions through our USPS Privacy Office (see below) regarding concerns about how personal information inputted into our Covid Test Kit website could potentially be used/shared for law enforcement and Immigration and Customs Enforcement (ICE) purposes. Please note the attached response we plan to send to them. Giving you a heads up as this privacy item could potentially expand in the media given the requestors concerns.

Jeff

---

**From:** (b) (6) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 12:28 PM  
**To:** PRIVACY OFFICE <Privacy@usps.gov>  
**Cc:** (b) (6) <(b) (6)>  
**Subject:** [EXTERNAL] Privacy concerns

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Dear USPS employee,

I am a (b) (6) There is concern about ordering the free Covid tests. Will this information (name and address) be shared with any government agency which will try to find and deport immigrants who don't have legal status?

The privacy statement on the application for tests reads that information is private except as legally required. Are any of the government agencies or law enforcement purposes have the goal of identifying immigrants for deportation? This is a huge concern that may result in immigrants who already are vulnerable to Covid to NOT apply for the Covid tests. Here is the statement of concern:

This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411.

Please reply as soon as possible as people are holding off on requesting tests out of fear.

Thank you,

(b) (6) LCSW

**From:** Moskowitz, Madison (Wyden) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 3:14 PM  
**To:** Brown, Cory D - Washington, DC <(b) (6)>  
**Cc:** Wu, Kevin (Wyden) <(b) (6)> Sridharan, Lavanya (Wyden)  
<(b) (6)> Katzman, Jenni (Wyden)  
<(b) (6)>  
**Subject:** [EXTERNAL] Connecting ASAP on covid tests  
**Importance:** High

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Cory, hope you are well.

I'm writing with some serious issues regarding USPS' test distribution effort. My boss appreciates USPS' speed in deploying this effort, but he is deeply concerned about these matters so we would appreciate a timely response. Though I'm sure you're slammed right now, we very much appreciate the attention.

1. The "fine print" on the test-ordering site says that information gathered by ordering tests, obviously including name and address, can be used for law enforcement and ICE purposes. However, on USPS' FAQ [page](#) regarding this effort, USPS states "Your information will only be used to send you your free COVID-19 test order." Can USPS confirm it will not be sharing test-ordering data with law enforcement and/or ICE? My colleague Lavanya Sridharan, cc'ed, handles immigration policy for Senator Wyden and may weigh in with the impacts of collecting that data on public health measures such as test distribution and combatting the pandemic more broadly.
  
2. Many people in rural areas receive mail at business Post Office Boxes or contract POBs, as they live outside of address delivery range. Unfortunately, USPS is not sending tests to Commercial Mail Receiving Agency, General Delivery addresses, or business POBs. Further it's unclear if contract POBs can receive tests. Such a policy quite successfully excludes a wide swath of Americans from this test delivery effort—and these are Americans already likely to live farther from public testing sites that USPS points folks to when they are unable to receive tests.
  - a. Why is USPS unable to deliver to business PO Boxes when it can deliver tests to normal POBs?
  - b. How will USPS rectify this issue to ensure rural Americans are not unfairly excluded from this testing program?

I understand that many of the contours of this program were guided by the White House. If you believe these questions are better addressed to them, please let me know. Thanks very much for your prompt attention to these concerns. I am available to hop on the phone at any point if a call would be easier for you.

Best,  
Madison

MADISON MOSKOWITZ | DOMESTIC ECONOMIC POLICY ADVISOR | U.S. SENATOR RON WYDEN  
SHE/HER/HERS | (b) (6) CELL | (b) (6) DESK

**From:** [Workinger, Kimberly B - Washington, DC](#)  
**To:** [Rosner, Elliott](#); [Dykes, Claire \[USA\]](#); [Ross, Mark A - Washington, DC - Contractor](#); [Ross, Mark A.](#)  
**Cc:** [Hung, Andrew](#); [Lilley, Maya](#); [Lazarte, Solana - Washington, DC - Contractor](#); [Hodges, Brittnee \[USA\]](#); [Loong, Joseph \[USA\]](#); [Chukka, Shilpa](#)  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN  
**Date:** Thursday, January 27, 2022 4:30:57 PM  
**Attachments:** [image003.png](#)  
[image004.png](#)  
[image005.png](#)

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Thanks everyone

## Kimberly Workinger

---

**USPS.com** | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



---

**From:** Rosner, Elliott <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:28 PM  
**To:** Workinger, Kimberly B - Washington, DC <(b) (6)> Dykes, Claire [USA]  
<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>  
Ross, Mark A. <(b) (6)>  
**Cc:** Hung, Andrew <(b) (6)> Lilley, Maya  
<(b) (6)> Lazarte, Solana - Washington, DC - Contractor  
<(b) (6)> Hodges, Brittnee [USA] <(b) (6)> Loong, Joseph  
[USA] <(b) (6)> Chukka, Shilpa <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Kim – Thanks for the update. When removing the strikeout and re-coloring the addition, this is what we will be using.

Claire – I assume this will match your designs and what Maya will use to validate in CAT.

### **USPS Privacy Statement on Website**

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when

necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Thanks all,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)

(b) (6)

---

**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:24 PM  
**To:** Rosner, Elliott <(b) (6)> Dykes, Claire [USA]  
<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>  
Ross, Mark A. <(b) (6)>  
**Cc:** Hung, Andrew <(b) (6)> Lilley, Maya  
<(b) (6)> Lazarte, Solana - Washington, DC - Contractor  
<(b) (6)> Hodges, Brittnee [USA] <(b) (6)> Loong, Joseph  
[USA] <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Chris has said to move forward with taking company out. See the changes below (strikethrough and the additional red text). Let's move forward.

**USPS Privacy Statement on Website**

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide ~~company and~~ product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes **involving crimes or fraud against the Postal Service**, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

**Kimberly Workinger**

---

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6)

Cell: (b) (6)

(b) (6)



---

**From:** Rosner, Elliott <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:17 PM  
**To:** Workinger, Kimberly B - Washington, DC <(b) (6)> Dykes, Claire [USA]  
<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>  
Ross, Mark A. <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

I'll hang tight – I might be getting confused but it's all just one paragraph we are talking about?

If you get it to us by 10pm, assuming Maya is available to test from 10:00 – 10:30, and someone on your team and Garrett's approves subsequently, we can deploy at 12am.

Thanks,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)

(b) (6)

---

**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:11 PM  
**To:** Rosner, Elliott <(b) (6)> Dykes, Claire [USA]  
<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>  
Ross, Mark A. <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Yeah, waiting to hear back on the part that Tom Marshall just questioned. What is cut off... we can always make that change next release. The first one that I sent is the hotter item.

**Kimberly Workinger**

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



---

**From:** Rosner, Elliott <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:10 PM

**To:** Workinger, Kimberly B - Washington, DC <(b) (6)> Dykes, Claire [USA]  
<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>  
Ross, Mark A. <(b) (6)>  
**Subject:** [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Understood. We're prepared to make/test/deploy the change tonight, would just need to the update ASAP.

Thanks,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)

(b) (6)

---

**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:09 PM  
**To:** Dykes, Claire [USA] <(b) (6)> Ross, Mark A - Washington, DC - Contractor  
<(b) (6)> Ross, Mark A. <(b) (6)> Rosner, Elliott  
<(b) (6)>  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN

This email contains a reference to coronavirus or COVID-19. Please be aware of coronavirus-themed active phishing campaigns, and use extra vigilance when responding or clicking.

Hang tight...they may make one more change.

**Kimberly Workinger**

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



---

**From:** Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:07 PM  
**To:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN

Standby.....

---

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:05 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)> DeJoy, Louis - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

See the highlighted language below in our Privacy Act statement. (b) (5)

[Redacted]

[Redacted]

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

---

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:57 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)> Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

All,  
Please see positive email below from WH Comms regarding our (b) (5)

[Redacted]

Thanks to all for your assistance on this item.  
Jeff

**USPS Privacy Statement on Website**

(b) (5)

[Redacted]

(b) (5)  
[Redacted]

Jeff

**From:** Cheema, Subhan (b) (6) <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:40 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** [EXTERNAL] RE: A few items...

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Jeff – Looks great to us – of course, defer to you all and your expertise. We appreciate your consideration. Please update the website as soon as possible, please!

Subhan

---

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Wednesday, January 26, 2022 8:38 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)>  
**Cc:** Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

Louis,

I shared with WH Comms our draft response (b) (5)  
[Redacted]

[Redacted] A string of email correspondence regarding this issue is pasted below.

Thanks,

Jeff

**USPS Privacy Statement on Website**

(b) (5)  
[Redacted]

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**Email Correspondence on Privacy Item**

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 6:23 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I have a few minor edits on the attached, but otherwise I am good.

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 5:50 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Re-edited with comments.

Thoughts?

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:33 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I am fine with (b) (5)  
[Redacted]  
[Redacted]

-Tom

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:27 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Just talked to Gary and he made an excellent point. (b) (5)  
[Redacted]  
[Redacted]

Please correct me if I've misstated your concern.

(b) (5)  
[Redacted]

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:57 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Janine, please give me your thoughts on these items. At first blush, the edits look okay to me, although the one that gives me some pause is to specifically say that (b) (5)

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:37 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

Tom,  
FYI...there were some concerns (b) (5)  
That said....they asked us to look at their edits in the attached...and proposed edits to the to the privacy notice on our ordering website (see below). Look forward to your thoughts.

Jeff

**From:** Cheema, Subhan (b) (6)  
**Sent:** Wednesday, January 26, 2022 2:38 PM  
**To:** 'Adams, Jeffery A - Washington, DC' <(b) (6)>

**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

OK, back to you here with two things – 1) can your team live with our edits to the response to Wyden (SEE ATTACHED). 2) Perhaps more importantly, to pre-empt other similar concerns, can your side live with the following edits in red for clarity to the privacy notice on the ordering website:

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Call if easier to discuss.

Thanks,  
Subhan

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Tuesday, January 25, 2022 2:12 PM  
**To:** Cheema, Subhan (b) (6) <(b) (6)>  
**Subject:** TEST KIT WEB INFO - PRIVACY CONCERN

Subhan,  
A heads-up....a staffer from Sen Ron Wyden office (Madison Moskowitz) and a social worker who works on immigration issues (b) (6) sent questions through our USPS Privacy Office (see below) regarding concerns about how personal information inputted into our Covid Test Kit website could potentially be used/shared for law enforcement and Immigration and Customs Enforcement (ICE) purposes. Please note the attached response we plan to send to them. Giving you a heads up as this privacy item could potentially expand in the media given the requestors concerns.

Jeff

---

**From:** (b) (6) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 12:28 PM  
**To:** PRIVACY OFFICE <[Privacy@usps.gov](mailto:Privacy@usps.gov)>  
**Cc:** (b) (6) <(b) (6)>

**Subject:** [EXTERNAL] Privacy concerns

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Dear USPS employee,

I am a (b) (6) There is concern about ordering the free Covid tests. Will this information (name and address) be shared with any government agency which will try to find and deport immigrants who don't have legal status?

The privacy statement on the application for tests reads that information is private except as legally required. Are any of the government agencies or law enforcement purposes have the goal of identifying immigrants for deportation? This is a huge concern that may result in immigrants who already are vulnerable to Covid to NOT apply for the Covid tests. Here is the statement of concern:

This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411.

Please reply as soon as possible as people are holding off on requesting tests out of fear.

Thank you,

(b) (6) LCSW

**From:** Moskowitz, Madison (Wyden) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 3:14 PM  
**To:** Brown, Cory D - Washington, DC <(b) (6)>  
**Cc:** Wu, Kevin (Wyden) <(b) (6)> Sridharan, Lavanya (Wyden)  
<(b) (6)> Katzman, Jenni (Wyden)  
<(b) (6)>  
**Subject:** [EXTERNAL] Connecting ASAP on covid tests  
**Importance:** High

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Cory, hope you are well.

I'm writing with some serious issues regarding USPS' test distribution effort. My boss appreciates USPS' speed in deploying this effort, but he is deeply concerned about these matters so we would appreciate a timely response. Though I'm sure you're slammed right now, we very much appreciate

the attention.

1. The “fine print” on the test-ordering site says that information gathered by ordering tests, obviously including name and address, can be used for law enforcement and ICE purposes. However, on USPS’ FAQ [page](#) regarding this effort, USPS states “Your information will only be used to send you your free COVID-19 test order.” Can USPS confirm it will not be sharing test-ordering data with law enforcement and/or ICE? My colleague Lavanya Sridharan, cc’ed, handles immigration policy for Senator Wyden and may weigh in with the impacts of collecting that data on public health measures such as test distribution and combatting the pandemic more broadly.
  
2. Many people in rural areas receive mail at business Post Office Boxes or contract POBs, as they live outside of address delivery range. Unfortunately, USPS is not sending tests to Commercial Mail Receiving Agency, General Delivery addresses, or business POBs. Further it’s unclear if contract POBs can receive tests. Such a policy quite successfully excludes a wide swath of Americans from this test delivery effort—and these are Americans already likely to live farther from public testing sites that USPS points folks to when they are unable to receive tests.
  - a. Why is USPS unable to deliver to business PO Boxes when it can deliver tests to normal POBs?
  - b. How will USPS rectify this issue to ensure rural Americans are not unfairly excluded from this testing program?

I understand that many of the contours of this program were guided by the White House. If you believe these questions are better addressed to them, please let me know. Thanks very much for your prompt attention to these concerns. I am available to hop on the phone at any point if a call would be easier for you.

Best,  
Madison

MADISON MOSKOWITZ | DOMESTIC ECONOMIC POLICY ADVISOR | U.S. SENATOR RON WYDEN  
SHE/HER/HERS | (b) (6) CELL | (b) (6) DESK

**From:** [Workinger, Kimberly B - Washington, DC](#)  
**To:** [Karpenko, Christopher J - Washington, DC](#); [Hoover, Alexander](#) (b) (6)  
**Cc:** [Kates, Natalie M. EOP/OMB](#)  
**Subject:** RE: [EXTERNAL] Question about USPS Privacy Statement -updated  
**Date:** Thursday, January 27, 2022 4:55:00 PM  
**Attachments:** [image002.png](#)

---

We are making the update at midnight tonight.

## Kimberly Workinger

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



---

**From:** Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:54 PM  
**To:** Hoover, Alexander (b) (6) <(b) (6)>  
**Cc:** Workinger, Kimberly B - Washington, DC <(b) (6)> Kates, Natalie M. EOP/OMB <(b) (6)>  
**Subject:** RE: [EXTERNAL] Question about USPS Privacy Statement -updated

Kim is seeing about putting tonight up in English. Shows forward movement.

We may just remove "company" but that's negligible.

---

**From:** Hoover, Alexander (b) (6) <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:52 PM  
**To:** Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Cc:** Workinger, Kimberly B - Washington, DC <(b) (6)> Kates, Natalie M. EOP/OMB <(b) (6)>  
**Subject:** Re: [EXTERNAL] Question about USPS Privacy Statement -updated

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Thanks for sharing! We caught a glimpse of this on our side. Good to see the final product.

On Jan 27, 2022, at 4:03 PM, Karpenko, Christopher J - Washington, DC <(b) (6)> wrote:

Here is the updated and concurred upon language from both sides side note: we were

addressing a Senator as well in separate correspondence. We are looking to update on our end.

**USPS Privacy Statement on Website**

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide ~~company and~~ product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes **involving crimes or fraud against the Postal Service**, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

-----Original Message-----

From: Hoover, Alexander (b) (6) <(b) (6)>  
Sent: Tuesday, January 25, 2022 11:17 PM  
To: Karpenko, Christopher J - Washington, DC <(b) (6)>  
Cc: Workinger, Kimberly B - Washington, DC <(b) (6)> Kates, Natalie M. EOP/OMB <(b) (6)>  
Subject: Re: [EXTERNAL] Question about USPS Privacy Statement

CAUTION: This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

I have not had much luck finding language around the government. Is this something Janine can chime in on in the morning?

> On Jan 19, 2022, at 10:21 AM, Karpenko, Christopher J - Washington, DC <(b) (6)> wrote:

>  
> Most likely this is some "required variant" of the language. Janine would be able to provide interpretation.

>  
> -----Original Message-----

> From: Hoover, Alexander (b) (6) <(b) (6)>  
> Sent: Wednesday, January 19, 2022 9:50 AM  
> To: Karpenko, Christopher J - Washington, DC <(b) (6)>  
> Cc: Workinger, Kimberly B - Washington, DC <(b) (6)> Kates, Natalie M. EOP/OMB <(b) (6)>

> Subject: Re: [EXTERNAL] Question about USPS Privacy Statement  
>  
> CAUTION: This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.  
>  
> Yeah, I was just going to ask around to see if GSA or someone already has something that addresses this issue. I'll see what I can find. If you have language already in mind, we can chat about that.  
>  
>> On Jan 19, 2022, at 9:12 AM, Karpenko, Christopher J - Washington, DC <(b) (6)> wrote:  
>>  
>> Checking with Janine this morning. She got to sleep on it after I spoke to her late last night. She was a good sport about the late call. -I tried to tell her I was on the west coast using that time to my advantage.  
>>  
>> Do you have language that you'd like to suggest? We will also look at the language that relates to the "law enforcement"  
>>  
>> -----Original Message-----  
>> From: Hoover, Alexander <(b) (6)> <(b) (6)>  
>> Sent: Wednesday, January 19, 2022 9:07 AM  
>> To: Karpenko, Christopher J - Washington, DC <(b) (6)>  
>> Cc: Workinger, Kimberly B - Washington, DC <(b) (6)>  
>> Kates, Natalie M. EOP/OMB <(b) (6)>  
>> Subject: Re: [EXTERNAL] Question about USPS Privacy Statement  
>>  
>> CAUTION: This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.  
>>  
>> Awesome. What is the best way to proceed? I can find some language and share.  
>>  
>>> On Jan 19, 2022, at 8:33 AM, Karpenko, Christopher J - Washington, DC <(b) (6)> wrote:  
>>>  
>>> Morning, Spoke to privacy they are open to it.  
>>>  
>>> -----Original Message-----  
>>> From: Workinger, Kimberly B - Washington, DC <(b) (6)>  
>>> Sent: Wednesday, January 19, 2022 8:22 AM  
>>> To: Hoover, Alexander <(b) (6)> <(b) (6)>  
>>> Karpenko, Christopher J - Washington, DC <(b) (6)>  
>>> Cc: Kates, Natalie M. EOP/OMB <(b) (6)>  
>>> Subject: RE: [EXTERNAL] Question about USPS Privacy Statement  
>>>

>>> Good morning Alex,  
>>> Let us get back to you on this. Chris is on the west coast today and he may want to address with the Chief Privacy Officer or have me set up some time for us all to discuss. Hang tight.

>>>

>>> Kimberly Workinger

>>>

>>> USPS.com | Manager | Digital Brand Marketing

>>> Office: (b) (6) Cell: (b) (6) (b) (6)

>>>

>>>

>>>

>>>

>>> -----Original Message-----

>>> From: Hoover, Alexander (b) (6) <(b) (6)>

>>> Sent: Tuesday, January 18, 2022 10:38 PM

>>> To: Workinger, Kimberly B - Washington, DC <(b) (6)>

Karpenko, Christopher J - Washington, DC <(b) (6)>

>>> Cc: Kates, Natalie M. EOP/OMB <(b) (6)>

>>> Subject: [EXTERNAL] Question about USPS Privacy Statement

>>>

>>> CAUTION: This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

>>>

>>> Chris, Kim,

>>> I got some feedback today about the standard privacy statement on the covid test order form. It has some broad language about sharing data with law enforcement. The concern is that such broad language could discourage immigrants from submitting an order out of fear that their data would be shared with ICE or other something like that.

>>>

>>> Is it possible to chat with someone about how we could provide some more context to that legal language?

>>>

>>> Thanks in advance.

>>>

>>> Best,

>>>

>>> Alex Hoover

>

**From:** [Joseph Wojowski](#)  
**To:** [Hung, Andrew](#); [Workinger, Kimberly B - Washington, DC](#); [Jason Matthias](#)  
**Cc:** [\(b\) \(6\)](#); [Pass, Jeffrey \[USA\]](#); [Pass, Jeffrey R - Washington, DC - Contractor](#); [Ross, Mark A.](#); [Beringer, Christine L.](#); [Freytes, Gabriel](#)  
**Subject:** Re: [EXTERNAL] Re: Translations Flow B Review Request  
**Date:** Thursday, January 27, 2022 5:05:35 PM  
**Attachments:** [image001.png](#)

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Andrew,  
 Received. I'll get the table translated for you tomorrow. I'll get the edits in as soon as possible.

[Joseph Wojowski](#) | Implementation Manager

[\(b\) \(6\)](#)

**From:** Hung, Andrew [\(b\) \(6\)](#)  
**Sent:** Thursday, January 27, 2022 3:59:25 PM  
**To:** Joseph Wojowski; Workinger, Kimberly B - Washington, DC; Jason Matthias  
**Cc:** [\(b\) \(6\)](#); [Pass, Jeffrey \[USA\]](#); [Pass, Jeffrey R - Washington, DC - Contractor](#); [Ross, Mark A.](#); [Beringer, Christine L.](#); [Freytes, Gabriel](#)  
**Subject:** RE: [EXTERNAL] Re: Translations Flow B Review Request

Hi Joseph!

Last minute edits came in for the privacy statement.  
 Can you also have the new privacy statement translated in both ES and ZH?

Added the new privacy statement to the table below.

Is it possible to get the updated staging links with edits and the table with the translated text by tomorrow?

[Pruebas de COVID-19 en el Hogar | USPS \(onelink-translations.com\)](#)

- Order number format "n.º123456789" should be **"#:123456789"**
- "Gracias." should be **"¡Gracias!"**

[Pruebas de COVID-19 en el Hogar | USPS \(onelink-translations.com\)](#)

- "No divulgamos su información a terceros sin su consentimiento, excepto para actuar en su nombre o solicitud" **should be** "No divulgaremos su información a terceros sin su consentimiento, excepto para actuar en su nombre o a su pedido"
- "Los domicilios residenciales en los EE.UU. pueden pedir un kit de 4 pruebas gratuitas en el hogar de USPS.com" **should be** "Los domicilios residenciales en los EE.UU. pueden pedir un kit de 4 pruebas rápidas de antígeno de COVID-19 en USPS.com"
- **Reference to at-home COVID-19 tests should be** "pruebas caseras gratuitas de COVID-19" **or** "pruebas caseras de COVID-19"
- "Estado o Provincia" **should be** "Estado o territorio"

[Pruebas de COVID-19 en el Hogar | USPS \(onelink-translations.com\)](#)

- "introdujo" should be "escribió" or "proveyó".

English	ES	ZH
Orders will ship free		
USPS will only send one set of 4 free at-home COVID-19 tests to valid residential addresses.		

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service; to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [https://link.edgepilot.com/s/a552aee6/57KOGzjlHEa\\_ncA295EaUw?u=http://www.usps.com/privacypolicy](https://link.edgepilot.com/s/a552aee6/57KOGzjlHEa_ncA295EaUw?u=http://www.usps.com/privacypolicy).

Let me know if you have any questions.

Thank you warmly,  
Andrew

**Andrew Hung**  
Accenture Federal Services

(b) (6)  
(b) (6)

---

**From:** Hung, Andrew

**Sent:** Thursday, January 27, 2022 11:45 AM

**To:** Joseph Wojowski (b) (6); Workinger, Kimberly B - Washington, DC

<(b) (6)> Jason Matthias (b) (6)

**Cc:** (b) (6) Pass, Jeffrey [USA] (b) (6); Pass, Jeffrey R - Washington, DC - Contractor <Jeffrey.R.Pass@usps.gov>; Ross, Mark A. <(b) (6)> Beringer, Christine L.

(b) (6); Freytes, Gabriel <(b) (6)>

**Subject:** RE: [EXTERNAL] Re: Translations Flow B Review Request

Hi Joseph,

I was able to go in this morning and cross check the translations with what we expected to display. The Chinese translations look good, however there are a few Spanish items that need slight modifications. In addition, we are going out with very minor text updates on Monday that also requires translations.

[Pruebas de COVID-19 en el Hogar | USPS \(onelink-translations.com\)](#)

- Order number format “n.º123456789” should be “#:123456789”
- “Gracias.” should be “¡Gracias!”

[Pruebas de COVID-19 en el Hogar | USPS \(onelink-translations.com\)](#)

- “No divulgamos su información a terceros sin su consentimiento, excepto para actuar en su nombre o solicitud” should be “No divulgaremos su información a terceros sin su consentimiento, excepto para actuar en su nombre o a su pedido”
- “Los domicilios residenciales en los EE.UU. pueden pedir un kit de 4 pruebas gratuitas en el hogar de USPS.com” should be “Los domicilios residenciales en los EE.UU. pueden pedir un kit de 4 pruebas rápidas de antígeno de COVID-19 en USPS.com”
- **Reference to at-home COVID-19 tests should be** “pruebas caseras gratuitas de COVID-19” or “pruebas caseras de COVID-19”
- “Estado o Provincia” should be “Estado o territorio”

[Pruebas de COVID-19 en el Hogar | USPS \(onelink-translations.com\)](#)

- “introdujo” should be “escribió” or “proveyó”.

English	ES	ZH
Orders will ship free		
USPS will only send one set of 4 free at-home COVID-19 tests to valid residential addresses.		

For the staging link items, can we get staging updated with the items bulleted below each page?  
For the table, can we get translations filled out for the 2 line items?

Are we able to get these items updated by tomorrow morning?

Thank you very much Joseph for the support,  
Andrew

**Andrew Hung**

Accenture Federal Services

(b) (6)  
(b) (6)

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**From:** Joseph Wojowski (b) (6)  
**Sent:** Wednesday, January 26, 2022 5:56 PM  
**To:** Hung, Andrew (b) (6); Workinger, Kimberly B - Washington, DC  
<(b) (6)>; Jason Matthias (b) (6)  
**Cc:** (b) (6); Pass, Jeffrey [USA] (b) (6); Pass, Jeffrey R - Washington, DC - Contractor (b) (6); Ross, Mark A. <(b) (6)>; Beringer, Christine L. (b) (6); Freytes, Gabriel <(b) (6)>  
**Subject:** Re: [EXTERNAL] Re: Translations Flow B Review Request

Please try accessing via Incognito/private window.

---

Joseph Wojowski | Implementation Manager

(b) (6)

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**From:** Joseph Wojowski  
**Sent:** Wednesday, January 26, 2022 4:54:52 PM  
**To:** Hung, Andrew; Workinger, Kimberly B - Washington, DC; Jason Matthias

**Cc:** (b) (6) Pass, Jeffrey [USA]; Pass, Jeffrey R - Washington, DC - Contractor; Ross, Mark A.; Beringer, Christine L.; Freytes, Gabriel  
**Subject:** Re: [EXTERNAL] Re: Translations Flow B Review Request

Hi Andrew,  
They aren't working for me either right now. they are the updated content, yes.  
Sorry, working on this.

---

Joseph Wojowski | Implementation Manager  
(b) (6)

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**From:** Hung, Andrew (b) (6)  
**Sent:** Wednesday, January 26, 2022 4:40:11 PM  
**To:** Joseph Wojowski; Workinger, Kimberly B - Washington, DC; Jason Matthias  
**Cc:** (b) (6) Pass, Jeffrey [USA]; Pass, Jeffrey R - Washington, DC - Contractor; Ross, Mark A.; Beringer, Christine L.; Freytes, Gabriel  
**Subject:** RE: [EXTERNAL] Re: Translations Flow B Review Request

Hi Joseph!

The provided links are not working for me.

Do these links representing the latest updates?

(b)(3); 39 U.S.C. 410(c)(2)

[Redacted]

[Redacted]

Thank you warmly,  
Andrew

---

**From:** Joseph Wojowski (b) (6)  
**Sent:** Wednesday, January 26, 2022 5:24 PM  
**To:** Workinger, Kimberly B - Washington, DC <(b) (6)> Hung, Andrew  
(b) (6) Jason Matthias <jmatthias@transperfect.com>  
**Cc:** (b) (6) Pass, Jeffrey [USA] <Pass\_Jeffrey@bah.com>; Pass, Jeffrey R - Washington, DC  
- Contractor (b) (6) Ross, Mark A. <(b) (6)> Beringer,  
Christine L. (b) (6) Freytes, Gabriel  
<(b) (6)>  
**Subject:** Re: [EXTERNAL] Re: Translations Flow B Review Request

hello everyone, these are now updated.

These are the staging URLs for USPS:

esES OL Staging URLs:

(b)(3); 39 U.S.C. 410(c)(2)

[Redacted content]

zhCN OL Staging URLs:

(b)(3); 39 U.S.C. 410(c)(2)

[Redacted content]

Joseph Wojowski | Implementation Manager

(b) (6)

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**From:** Joseph Wojowski  
**Sent:** Wednesday, January 26, 2022 12:21:36 PM  
**To:** Workinger, Kimberly B - Washington, DC; Hung, Andrew; Jason Matthias

Cc: (b) (6) Pass, Jeffrey [USA]; Pass, Jeffrey R - Washington, DC - Contractor; Ross, Mark A.; Beringer, Christine L.; Freytes, Gabriel  
Subject: Re: [EXTERNAL] Re: Translations Flow B Review Request

Hi Andrew and Kim,

We're having and working through some technical issues, sorry about this. We're working on getting these pushed live or you but it's taking a bit longer than expected.  
Sorry about this. Hoping this will be updated by EOD today.

---

Joseph Wojowski | Implementation Manager

(b) (6)

---

**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 12:08:10 PM  
**To:** Joseph Wojowski; Hung, Andrew; Jason Matthias  
**Cc:** (b) (6) Pass, Jeffrey [USA]; Pass, Jeffrey R - Washington, DC - Contractor; Ross, Mark A.; Beringer, Christine L.; Freytes, Gabriel  
**Subject:** RE: [EXTERNAL] Re: Translations Flow B Review Request

Hi Joseph,

Just wanted to check in on the status of how everything is coming along. Please let me know. Thank you!

### Kimberly Workinger

---

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



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**From:** Joseph Wojowski <jwojowski@transperfect.com>  
**Sent:** Tuesday, January 25, 2022 4:09 PM  
**To:** Workinger, Kimberly B - Washington, DC <(b) (6)> Hung, Andrew <(b) (6)> Jason Matthias <jmatthias@transperfect.com>  
**Cc:** (b) (6) Pass, Jeffrey [USA] <Pass.Jeffrey@bah.com>; Pass, Jeffrey R - Washington, DC - Contractor <Jeffrey.R.Pass@usps.gov>; Ross, Mark A. <(b) (6)> Beringer, Christine L. <christine.l.beringer@accenturefederal.com>; Freytes, Gabriel <(b) (6)>  
**Subject:** Re: [EXTERNAL] Re: Translations Flow B Review Request

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Kim,

We're still working on it, trying to get everything ready for early tomorrow morning.

---

Joseph Wojowski | Implementation Manager

(b) (6)

---

**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Sent:** Tuesday, January 25, 2022 2:19 PM  
**To:** Joseph Wojowski; Hung, Andrew; Jason Matthias  
**Cc:** (b) (6) Pass, Jeffrey [USA]; Pass, Jeffrey R - Washington, DC - Contractor; Ross, Mark A.; Beringer, Christine L.; Freytes, Gabriel  
**Subject:** RE: [EXTERNAL] Re: Translations Flow B Review Request

Hi all,

Just wanted to check in on the status. I have been in meetings and putting out fires that believe it or not, were not project T related. Thanks.

**Kimberly Workinger**

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



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**From:** Joseph Wojowski (b) (6)  
**Sent:** Tuesday, January 25, 2022 10:39 AM  
**To:** Hung, Andrew (b) (6); Jason Matthias (b) (6)  
**Cc:** (b) (6); Pass, Jeffrey [USA] <Pass.Jeffrey@bah.com>; Pass, Jeffrey R - Washington, DC - Contractor (b) (6); Ross, Mark A. <(b) (6)> Beringer, Christine L. (b) (6); Workinger, Kimberly B - Washington, DC <(b) (6)> Freytes, Gabriel <(b) (6)>  
**Subject:** [EXTERNAL] Re: Translations Flow B Review Request

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Andrew,

I just relayed the update request to the team asking for turnaround this afternoon.

I'm currently awaiting their response.

---

Joseph Wojowski | Implementation Manager

(b) (6)

---

**From:** Hung, Andrew <(b) (6)>  
**Sent:** Tuesday, January 25, 2022 9:16:44 AM  
**To:** Joseph Wojowski; Joseph Wojowski; Jason Matthias; Jason Matthias  
**Cc:** (b) (6); Pass, Jeffrey [USA]; Pass, Jeffrey R - Washington, DC - Contractor; Ross, Mark A.; Beringer, Christine L.; Workinger, Kimberly B - Washington, DC; Freytes, Gabriel  
**Subject:** RE: Translations Flow B Review Request

Good Morning Joseph,

Are we able to get this done by 1pm EST today? (Can you provide an ETA if we aren't able to meet the 1pm timeline?)

Let me know if you have any questions.

I can setup a call for us if needed.

Thank you warmly,

Andrew

**Andrew Hung**

Accenture Federal Services

(b) (6)

(b) (6)

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**From:** Hung, Andrew

Sent: Monday, January 24, 2022 9:01 PM

To: Joseph Wojowski (b) (6); Joseph Wojowski (b) (6); Jason Matthias (b) (6); Jason Matthias (b) (6)  
Cc: (b) (6); Pass, Jeffrey [USA] (b) (6); Pass, Jeffrey R - Washington, DC - Contractor (b) (6); Ross, Mark A. <(b) (6)> Beringer, Christine L. (b) (6); Workinger, Kimberly B - Washington, DC <(b) (6)> Freytes, Gabriel <(b) (6)>  
Subject: Translations Flow B Review Request  
Importance: High

Hi Joseph!

We ended up making only a few minor updates to the Flow B application. (I added \*\*\* next to the staging URLs that have received edits)

As we come close to a more finished product, we would like updated ES and ZH staging link for the Flow B application that includes:

The updated translations from the table  
Chinese Recommendations from covidtests.gov team  
Minor edits found in \*\*\* staging links

List of staging links that need translations

(b)(3); 39 U.S.C. 410(c)(2)  
[Redacted list of staging links]

Let me know if you have any questions!

Thank you warmly,  
Andrew

**Andrew Hung**  
Accenture Federal Services  
(b) (6)  
(b) (6)

Links contained in this email have been replaced. If you click on a link in the email above, the link will be analyzed for known threats. If a known threat is found, you will not be able to proceed to the destination. If suspicious content is detected, you will see a warning.

Links contained in this email have been replaced. If you click on a link in the email above, the link will be analyzed for known threats. If a known threat is found, you will not be able to proceed to the destination. If suspicious content is detected, you will see a warning.

Links contained in this email have been replaced. If you click on a link in the email above, the link will be analyzed for known threats. If a known threat is found, you will not be able to proceed to the destination. If suspicious content is detected, you will see a warning.

suspicious content is detected, you will see a warning.

Links contained in this email have been replaced. If you click on a link in the email above, the link will be analyzed for known threats. If a known threat is found, you will not be able to proceed to the destination. If suspicious content is detected, you will see a warning.

Links contained in this email have been replaced. If you click on a link in the email above, the link will be analyzed for known threats. If a known threat is found, you will not be able to proceed to the destination. If suspicious content is detected, you will see a warning.

**From:** [Worker, Kimberly B - Washington, DC](#)  
**To:** [Lilley, Maya; Freytes, Gabriel J - Washington, DC - Contractor; Rosner, Elliott; Dykes, Claire \[USA\]; Loong, Joseph \[USA\]; Ross, Mark A - Washington, DC - Contractor; Ross, Mark A.](#)  
**Cc:** [Hung, Andrew; Lazarte, Solana - Washington, DC - Contractor; Hodges, Brittnee \[USA\]; Chukka, Shipa; Lazarte, Solana \[USA\]; Freytes, Gabriel](#)  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN  
**Date:** Thursday, January 27, 2022 7:11:59 PM  
**Attachments:** [image006.png](#)  
[image009.png](#)  
[image010.png](#)  
[image011.png](#)

Approved. Thanks everyone for this quick turnaround.

**Kimberly Workinger**

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)  
(b) (6)



**From:** Lilley, Maya (b) (6)  
**Sent:** Thursday, January 27, 2022 6:53 PM  
**To:** Worker, Kimberly B - Washington, DC (b) (6); Freytes, Gabriel J - Washington, DC - Contractor (b) (6); Rosner, Elliott (b) (6); Dykes, Claire [USA] (b) (6); Loong, Joseph [USA] (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6); Ross, Mark A. (b) (6)  
**Cc:** Hung, Andrew (b) (6); Lazarte, Solana - Washington, DC - Contractor (b) (6); Hodges, Brittnee [USA] (b) (6); Chukka, Shipa (b) (6); Lazarte, Solana [USA] (b) (6); Freytes, Gabriel (b) (6)  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

**CAUTION:** This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

Good Evening Kim,

I have tested the updated Privacy Policy in CAT, (b)(3), 39 U.S.C. 410(c)(2). I can confirm that the Privacy Policy and link have been reviewed and it has been updated successfully.

Ask: Please provide your approval and we will move forward with updating the Privacy Policy in production.

Thank you,  
Maya

https://store10.usps.com/testkits

2. Shipping Address

First/Last Name same as above.

\*First Name  Last Name

\*Street Address / PO Box  Apt / Suite / Other

123 Main Street or PO Box 100 Apt A / Ste 5 / # 23

\*City  \*State or Province  \*ZIP Code™

Select a State

**Order Summary**

**Free At-Home COVID-19 Tests**  
Order of 4 tests

Subtotal	\$0.00
Shipping & Handling	\$0.00
<b>Total</b>	<b>\$0.00</b>

[Check Out Now](#)

**Privacy Act Statement**  
Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf, to agencies and entities to facilitate or resolve financial transactions, to a U.S. Postal Service auditor, for law enforcement purposes (including crimes or fraud against the Postal Service), to labor organizations as required by applicable law, incident to legal proceedings involving the Postal Service, to government agencies in connection with decisions as necessary, to agents or contractors when necessary to fulfill a business function or provide products and services to customers, for customer service purposes, and to other federal executive agencies pursuant to 39 U.S.C. 411. For more information regarding our privacy policies visit [www.usps.com/privacy/10013](#).

**USPS.COM**

<b>HELPFUL LINKS</b> <a href="#">Privacy Us</a> <a href="#">Site Map</a> <a href="#">FAQs</a>	<b>ON ABOUT USPS.COM</b> <a href="#">About USPS.com</a> <a href="#">Newsroom</a> <a href="#">USPS Service Update</a> <a href="#">Forms &amp; Publications</a>	<b>OTHER USPS SITES</b> <a href="#">Business Customer Gateway</a> <a href="#">Postal Inspectors</a> <a href="#">Inspector General</a> <a href="#">Postal Explorer</a>	<b>LEGAL INFORMATION</b> <a href="#">Privacy Policy</a> <a href="#">Terms of Use</a> <a href="#">FOIA</a> <a href="#">No FEAR Act EEO Data</a>
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https://about.usps.com/site/legal/privacy-policy/full-privacy-policy.htm

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# Full privacy policy

Home | Full policy | Privacy office

**Scope**  
This statement applies to USPS® customers and usps.com visitors, unless a separate privacy notice is prominently displayed.

**Uses**  
For over two centuries, the Postal Service™ has valued your privacy, and built a brand that customers trust. Thank you for reviewing our privacy policy.  
Our privacy policy tells you about our information practices when you provide personal information to us, whether collected online or offline, or when you visit us online to browse, obtain information, or conduct a transaction. Personal information may include your name, email, mailing and/or business address, phone numbers, or other information that identifies you personally. We do not require you to register or provide personal information to visit our website.  
Key aspects of our privacy policy include:  
• We do not sell or rent your personal information to outside parties.  
• We do not market other products or services to you without your consent.  
• We do not use web analysis tools (e.g., cookies) to identify you personally without your express consent.  
The policy includes detailed explanations of how we provide:

Expand all

- Notice of our privacy practices, including Privacy Act rights
- Your choices and preferences
- Security features and service provider controls
- How you can access your personal information
- Where to submit inquiries
- Web technology (such as cookies) to make the site operate effectively
- Online protections for children

**From:** Workinger, Kimberly B - Washington, DC (b) (6)  
**Sent:** Thursday, January 27, 2022 5:13 PM  
**To:** Freytes, Gabriel J - Washington, DC - Contractor (b) (6); Rosner, Elliott (b) (6); Dykes, Claire [USA] (b) (6); Loong, Joseph [USA] (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6); Ross, Mark A. (b) (6);  
**Cc:** Hung, Andrew (b) (6); Lilley, Maya (b) (6); Lazarte, Solana - Washington, DC - Contractor (b) (6); Hodges, Brittnee [USA] (b) (6); Chukka, Shilpa (b) (6); Lazarte, Solana [USA] (b) (6); Freytes, Gabriel (b) (6)  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Looks good to me. The privacy act statement will be the only update tonight.

**Kimberly Workinger**  
 USPS.com | Manager | Digital Brand Marketing  
 Office: (b) (6) Cell: (b) (6)  
 (b) (6)

**From:** Freytes, Gabriel J - Washington, DC - Contractor (b) (6)  
**Sent:** Thursday, January 27, 2022 5:07 PM  
**To:** Rosner, Elliott (b) (6); Workinger, Kimberly B - Washington, DC (b) (6); Dykes, Claire [USA] (b) (6); Loong, Joseph [USA] (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6); Ross, Mark A. (b) (6);  
**Cc:** Hung, Andrew (b) (6); Lilley, Maya (b) (6); Lazarte, Solana - Washington, DC - Contractor (b) (6); Hodges, Brittnee [USA] (b) (6); Chukka, Shilpa (b) (6); Lazarte, Solana [USA] (b) (6); Freytes, Gabriel (b) (6)  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

The Privacy Act Statement has been updated on both prototype pages including Joe's edit:

(b)(3); 39 U.S.C. 410(c)(2)

Regards,  
 Gabriel

**From:** Rosner, Elliott [mailto:(b) (6)]  
**Sent:** Thursday, January 27, 2022 4:45 PM  
**To:** Workinger, Kimberly B - Washington, DC (b) (6); Dykes, Claire [USA] (b) (6); Loong, Joseph [USA] (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6); Ross, Mark A. (b) (6);  
**Cc:** Hung, Andrew (b) (6); Lilley, Maya (b) (6); Lazarte, Solana - Washington, DC - Contractor (b) (6); Hodges, Brittnee [USA] (b) (6); Chukka, Shilpa (b) (6); Lazarte, Solana [USA] (b) (6); Freytes, Gabriel J - Washington, DC - Contractor (b) (6); Freytes, Gabriel (b) (6)  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

**CAUTION:** This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

Acknowledged on the OTK app side.

**Elliott Rosner**  
 Accenture Federal Services

(b) (6)  
(b) (6)

From: Workinger, Kimberly B - Washington, DC (b) (6)  
Sent: Thursday, January 27, 2022 4:43 PM  
To: Dykes, Claire [USA] (b) (6); Loong, Joseph [USA] (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6); Rosner, Elliott (b) (6); Ross, Mark A. (b) (6)  
Cc: Hung, Andrew (b) (6); Lilley, Maya (b) (6); Lazarte, Solana - Washington, DC - Contractor (b) (6)  
Hodges, Brittnee [USA] (b) (6); Chukka, Shilpa (b) (6); Lazarte, Solana [USA] (b) (6); Freytes, Gabriel J - Washington, DC - Contractor (b) (6); Freytes, Gabriel (b) (6)  
Subject: RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Yes, let's make it.

Kimberly Workinger

USPS.com | Manager | Digital Brand Marketing  
Office: (b) (6) Cell: (b) (6)  
(b) (6)



From: Dykes, Claire [USA] (b) (6)  
Sent: Thursday, January 27, 2022 4:42 PM  
To: Loong, Joseph [USA] (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6); Rosner, Elliott (b) (6); Workinger, Kimberly B - Washington, DC (b) (6); Ross, Mark A. (b) (6)  
Cc: Hung, Andrew (b) (6); Lilley, Maya (b) (6); Lazarte, Solana - Washington, DC - Contractor (b) (6)  
Hodges, Brittnee [USA] (b) (6); Chukka, Shilpa (b) (6); Lazarte, Solana [USA] (b) (6); Freytes, Gabriel J - Washington, DC - Contractor (b) (6); Freytes, Gabriel (b) (6)  
Subject: Re: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

**CAUTION: This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.**

Kim, do you want all sides to make Joe's edit?

From: "Loong, Joseph [USA]" (b) (6)  
Date: Thursday, January 27, 2022 at 4:41 PM  
To: "Ross, Mark A - Washington, DC - Contractor" (b) (6); "Dykes, Claire [USA]" (b) (6); "Rosner, Elliott" (b) (6); "Workinger, Kimberly B - Washington, DC" (b) (6); "Ross, Mark A." (b) (6)  
Cc: "Hung, Andrew" (b) (6); "Lilley, Maya" (b) (6); "Lazarte, Solana - Washington, DC - Contractor" (b) (6); "Hodges, Brittnee [USA]" (b) (6); "Chukka, Shilpa" (b) (6); "Lazarte, Solana [USA]" (b) (6); "Freytes, Gabriel J - Washington, DC - Contractor" (b) (6); "Freytes, Gabriel" (b) (6)  
Subject: Re: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Hey folks -- I'm going blind against the fine print, but I think there's a comma that needs to be a semicolon, right after the changed text -- "...against the Postal Service; to labor organizations...":

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Booz | Allen | Hamilton

Joseph Loong  
Lead Associate  
Mobile: (b) (6)  
BoozAll  
Twitter: (b) (6)

From: "Ross, Mark A - Washington, DC - Contractor" (b) (6)  
Date: Thursday, January 27, 2022 at 4:36 PM  
To: "Dykes, Claire [USA]" (b) (6); "Rosner, Elliott" (b) (6); "Workinger, Kimberly B - Washington, DC" (b) (6); "Ross, Mark A." (b) (6)  
Cc: "Hung, Andrew" (b) (6); "Lilley, Maya" (b) (6); "Lazarte, Solana - Washington, DC - Contractor" (b) (6); "Hodges, Brittnee [USA]" (b) (6); "Loong, Joseph [USA]" (b) (6); "Chukka, Shilpa" (b) (6); "Lazarte, Solana [USA]" (b) (6); "Freytes, Gabriel J - Washington, DC - Contractor" (b) (6); "Freytes, Gabriel" (b) (6)  
Subject: RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Adding Gabriel so he can update our prototype pages below to ensure everything stays aligned.

(b)(3); 39 U.S.C. 410(c)(2)

Regards,  
Mark

Mark Ross  
USPS.com  
Phone: (202)268-8415  
Email: (b) (6)

---

**From:** Dykes, Claire [USA] (b) (6)  
**Sent:** Thursday, January 27, 2022 4:30 PM  
**To:** Rosner, Elliott (b) (6); Workinger, Kimberly B - Washington, DC (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6)  
**Cc:** Hung, Andrew (b) (6); Lilley, Maya (b) (6); Lazarte, Solana - Washington, DC - Contractor (b) (6)  
**Hodges, Brittnie [USA] (b) (6); Loong, Joseph [USA] (b) (6); Chukka, Shilpa (b) (6); Lazarte, Solana [USA] (b) (6)**  
**Subject:** Re: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

**CAUTION:** This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

Yes! We're updating now.

---

**From:** "Rosner, Elliott" (b) (6)  
**Date:** Thursday, January 27, 2022 at 4:28 PM  
**To:** "Workinger, Kimberly B - Washington, DC" (b) (6); "Dykes, Claire [USA]" (b) (6); "Ross, Mark A - Washington, DC - Contractor" (b) (6); "Ross, Mark A." (b) (6)  
**Cc:** "Hung, Andrew" (b) (6); "Lilley, Maya" (b) (6); "Lazarte, Solana - Washington, DC - Contractor" (b) (6); "Hodges, Brittnie [USA]" (b) (6); "Loong, Joseph [USA]" (b) (6); "Chukka, Shilpa" (b) (6)  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Kim – Thanks for the update. When removing the strikeout and re-coloring the addition, this is what we will be using.

Claire – I assume this will match your designs and what Maya will use to validate in CAT.

**USPS Privacy Statement on Website**

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service; to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Thanks all,  
Elliott

Elliott Rosner

Accenture Federal Services

(b) (6)  
(b) (6)

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**From:** Workinger, Kimberly B - Washington, DC (b) (6)  
**Sent:** Thursday, January 27, 2022 4:24 PM  
**To:** Rosner, Elliott (b) (6); Dykes, Claire [USA] (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6); Ross, Mark A. (b) (6)  
**Cc:** Hung, Andrew (b) (6); Lilley, Maya (b) (6); Lazarte, Solana - Washington, DC - Contractor (b) (6)  
**Hodges, Brittnie [USA] (b) (6); Loong, Joseph [USA] (b) (6)**  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Chris has said to move forward with taking company out. See the changes below (strikethrough and the additional red text). Let's move forward.

**USPS Privacy Statement on Website**

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide ~~company and~~ product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service; to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

**Kimberly Workinger**

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)  
(b) (6)



---

**From:** Rosner, Elliott (b) (6)  
**Sent:** Thursday, January 27, 2022 4:17 PM  
**To:** Workinger, Kimberly B - Washington, DC (b) (6); Dykes, Claire [USA] (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6); Ross, Mark A. (b) (6)  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

**CAUTION:** This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

I'll hang tight – I might be getting confused but it's all just one paragraph we are talking about?

If you get it to us by 10pm, assuming Maya is available to test from 10:00 – 10:30, and someone on your team and Garrett's approves subsequently, we can deploy at 12am.

Thanks,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)  
(b) (6)

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**From:** Worker, Kimberly B - Washington, DC (b) (6)  
**Sent:** Thursday, January 27, 2022 4:11 PM  
**To:** Rosner, Elliott (b) (6); Dykes, Claire [USA] (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6); Ross, Mark A. (b) (6)  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Yeah, waiting to hear back on the part that Tom Marshall just questioned. What is cut off... we can always make that change next release. The first one that I sent is the hotter item.

**Kimberly Worker**

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)  
(b) (6)



---

**From:** Rosner, Elliott (b) (6)  
**Sent:** Thursday, January 27, 2022 4:10 PM  
**To:** Worker, Kimberly B - Washington, DC (b) (6); Dykes, Claire [USA] (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6); Ross, Mark A. (b) (6)  
**Subject:** [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

**CAUTION:** This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

Understood. We're prepared to make/test/deploy the change tonight, would just need to the update ASAP.

Thanks,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)  
(b) (6)

---

**From:** Worker, Kimberly B - Washington, DC (b) (6)  
**Sent:** Thursday, January 27, 2022 4:09 PM  
**To:** Dykes, Claire [USA] (b) (6); Ross, Mark A - Washington, DC - Contractor (b) (6); Ross, Mark A. (b) (6); Rosner, Elliott (b) (6)  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN

This email contains a reference to coronavirus or COVID-19. Please be aware of coronavirus-themed active phishing campaigns, and use extra vigilance when responding or clicking.

Hang tight...they may make one more change.

**Kimberly Worker**

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)  
(b) (6)



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**From:** Karpenko, Christopher J - Washington, DC (b) (6)  
**Sent:** Thursday, January 27, 2022 4:07 PM  
**To:** Worker, Kimberly B - Washington, DC (b) (6)  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN

Standby.....

---

**From:** Marshall, Thomas J - Washington, DC (b) (6)  
**Sent:** Thursday, January 27, 2022 4:05 PM  
**To:** Adams, Jeffery A - Washington, DC (b) (6); DeJoy, Louis - Washington, DC (b) (6); Pastre, Peter R - Washington, DC (b) (6); Castorina, Janine - Washington, DC (b) (6); Barksdale, Gary R (b) (6); Clarke, Heather A - Washington, DC (b) (6); Karpenko, Christopher J - Washington, DC (b) (6)  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

See the highlighted language below in our Privacy Act statement. (b) (5)  
(b) (5)  
(b) (5)

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

---

**From:** Adams, Jeffery A - Washington, DC (b) (6)  
**Sent:** Thursday, January 27, 2022 2:57 PM  
**To:** DeJoy, Louis - Washington, DC (b) (6); Marshall, Thomas J - Washington, DC (b) (6); Pastre, Peter R - Washington, DC (b) (6); Castorina, Janine - Washington, DC (b) (6); Barksdale, Gary R (b) (6); Clarke, Heather A - Washington, DC (b) (6); Karpenko, Christopher J - Washington, DC (b) (6)  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

All,  
Please see positive email below from WH Comms regarding our (b) (5)  
Thanks to all for your assistance on this item.  
Jeff

**USPS Privacy Statement on Website**

(b) (5)

Jeff

**From:** Cheema, Subhan (b) (6)  
**Sent:** Thursday, January 27, 2022 2:40 PM  
**To:** Adams, Jeffery A - Washington, DC (b) (6)  
**Cc:** Pastre, Peter R - Washington, DC (b) (6)  
**Subject:** [EXTERNAL] RE: A few items...

**CAUTION:** This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

Jeff – Looks great to us – of course, defer to you all and your expertise. We appreciate your consideration. Please update the website as soon as possible, please!

Subhan

---

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Wednesday, January 26, 2022 8:38 PM  
**To:** DeJoy, Louis - Washington, DC (b) (6)  
**Cc:** Marshall, Thomas J - Washington, DC (b) (6); Pastre, Peter R - Washington, DC (b) (6); Castorina, Janine - Washington, DC (b) (6); Barksdale, Gary R (b) (6); Clarke, Heather A - Washington, DC (b) (6)  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

Louis,  
I shared with WH Comms our draft response (b) (5)

Thanks,

Jeff

**USPS Privacy Statement on Website**

(b) (5)

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**Email Correspondence on Privacy Item**

**From:** Marshall, Thomas J - Washington, DC (b) (6)  
**Sent:** Wednesday, January 26, 2022 6:23 PM  
**To:** Castorina, Janine - Washington, DC (b) (6); Adams, Jeffery A - Washington, DC (b) (6)  
**Cc:** Barksdale, Gary R (b) (6); Pastre, Peter R - Washington, DC (b) (6)  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I have a few minor edits on the attached, but otherwise I am good.

Thomas J. Marshall  
General Counsel and Executive Vice President

United States Postal Service

**From:** Castorina, Janine - Washington, DC (b) (6)  
**Sent:** Wednesday, January 26, 2022 5:50 PM  
**To:** Marshall, Thomas J - Washington, DC (b) (6); Adams, Jeffery A - Washington, DC (b) (6)  
**Cc:** Barksdale, Gary R (b) (6); Pastre, Peter R - Washington, DC (b) (6)  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Re-edited with comments.

Thoughts?

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC (b) (6)  
**Sent:** Wednesday, January 26, 2022 4:33 PM  
**To:** Castorina, Janine - Washington, DC (b) (6); Adams, Jeffery A - Washington, DC (b) (6)  
**Cc:** Barksdale, Gary R (b) (6); Pastre, Peter R - Washington, DC (b) (6)  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I am fine with (b) (5)

-Tom

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC (b) (6)  
**Sent:** Wednesday, January 26, 2022 4:27 PM  
**To:** Marshall, Thomas J - Washington, DC (b) (6); Adams, Jeffery A - Washington, DC (b) (6)  
**Cc:** Barksdale, Gary R (b) (6); Pastre, Peter R - Washington, DC (b) (6)  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Just talked to Gary and he made an excellent point (b) (5)

Please correct me if I've misstated your concern.

(b) (5)

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC (b) (6)  
**Sent:** Wednesday, January 26, 2022 3:57 PM  
**To:** Adams, Jeffery A - Washington, DC (b) (6)  
**Cc:** Castorina, Janine - Washington, DC (b) (6); Barksdale, Gary R (b) (6); Pastre, Peter R - Washington, DC (b) (6)  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Janine, please give me your thoughts on these items. At first blush, the edits look okay to me, although the one that gives me some pause is to specifically say that (b) (5)

**From:** Adams, Jeffery A - Washington, DC (b) (6)  
**Sent:** Wednesday, January 26, 2022 3:37 PM  
**To:** Marshall, Thomas J - Washington, DC (b) (6)  
**Cc:** Castorina, Janine - Washington, DC (b) (6); Barksdale, Gary R (b) (6); Pastre, Peter R - Washington, DC (b) (6)  
**Subject:** WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

Tom,  
FYI...there were some concerns (b) (5) That  
said...they asked us to look at their edits in the attached...and proposed edits to the to the privacy notice on our ordering website (see below). Look forward to your thoughts.

Jeff

**From:** Cheema, Subhan (b) (6)  
**Sent:** Wednesday, January 26, 2022 2:38 PM

To: 'Adams, Jeffery A - Washington, DC' <(b) (6)>  
Subject: RE: TEST KIT WEB INFO - PRIVACY CONCERN

OK, back to you here with two things – 1) can your team live with our edits to the response to Wyden (SEE ATACHED). 2) Perhaps more importantly, to pre-empt other similar concerns, can your side live with the following edits in red for clarity to the privacy notice on the ordering website:

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide company and product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service; to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. U.S. Immigration and Customs Enforcement (ICE) and U.S. Customs and Border Protection will not receive any personal information obtained in connection with this program to conduct enforcement operations. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Call if easier to discuss.

Thanks,  
Subhan

From: Adams, Jeffery A - Washington, DC  
Sent: Tuesday, January 25, 2022 2:12 PM  
To: Cheema, Subhan <(b) (6)> <(b) (6)>  
Subject: TEST KIT WEB INFO - PRIVACY CONCERN

Subhan,

A heads-up....a staffer from Sen Ron Wyden office (Madison Moskowitz) and a social worker who works on immigration issues (b) (6) sent questions through our USPS Privacy Office (see below) regarding concerns about how personal information inputted into our Covid Test Kit website could potentially be used/shared for law enforcement and Immigration and Customs Enforcement (ICE) purposes. Please note the attached response we plan to send to them. Giving you a heads up as this privacy item could potentially expand in the media given the requestors concerns.

Jeff

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From: (b) (6) <(b) (6)>  
Sent: Wednesday, January 19, 2022 12:28 PM  
To: PRIVACY OFFICE <Privacy@usps.gov>  
Cc: (b) (6) <(b) (6)>  
Subject: [EXTERNAL] Privacy concerns

**CAUTION:** This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

Dear USPS employee,

I am a (b) (6). There is concern about ordering the free Covid tests. Will this information (name and address) be shared with any government agency which will try to find and deport immigrants who don't have legal status?

The privacy statement on the application for tests reads that information is private except as legally required. Are any of the government agencies or law enforcement purposes have the goal of identifying immigrants for deportation? This is a huge concern that may result in immigrants who already are vulnerable to Covid to NOT apply for the Covid tests. Here is the statement of concern:

This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411.

Please reply as soon as possible as people are holding off on requesting tests out of fear.

Thank you,

(b) (6) LCSW

From: Moskowitz, Madison (Wyden) <(b) (6)>  
Sent: Wednesday, January 19, 2022 3:14 PM  
To: Brown, Cory D - Washington, DC <(b) (6)>  
Cc: Wu, Kevin (Wyden) <(b) (6)> Sridharan, Lavanya (Wyden) <(b) (6)> Katzman, Jenni (Wyden) <(b) (6)>  
Subject: [EXTERNAL] Connecting ASAP on covid tests  
Importance: High

**CAUTION:** This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

Hi Cory, hope you are well.

I'm writing with some serious issues regarding USPS' test distribution effort. My boss appreciates USPS' speed in deploying this effort, but he is deeply concerned about these matters so we would appreciate a timely response. Though I'm sure you're slammed right now, we very much appreciate the attention.

1. The "fine print" on the test-ordering site says that information gathered by ordering tests, obviously including name and address, can be used for law enforcement and ICE purposes. However, on USPS' FAQ page regarding this effort, USPS states "Your information will only be used to send you your free COVID-19 test order." Can USPS confirm it will not be sharing test-ordering data with law enforcement and/or ICE? My colleague Lavanya Sridharan, cc'ed, handles immigration policy for Senator Wyden and may weigh in with the impacts of collecting that data on public health measures such as test distribution and combatting the pandemic more broadly.
2. Many people in rural areas receive mail at business Post Office Boxes or contract POBs, as they live outside of address delivery range. Unfortunately, USPS is not sending tests to Commercial Mail Receiving Agency, General Delivery addresses, or business POBs. Further it's unclear if contract POBs can receive tests. Such a policy quite successfully excludes a wide swath of Americans from this test delivery effort—and these are Americans already likely to live farther from public testing sites that USPS points folks to when they are unable to receive tests.

- a. Why is USPS unable to deliver to business PO Boxes when it can deliver tests to normal POBs?
- b. How will USPS rectify this issue to ensure rural Americans are not unfairly excluded from this testing program?

I understand that many of the contours of this program were guided by the White House. If you believe these questions are better addressed to them, please let me know. Thanks very much for your prompt attention to these concerns. I am available to hop on the phone at any point if a call would be easier for you.

Best,  
Madison

MADISON MOSKOWITZ | DOMESTIC ECONOMIC POLICY ADVISOR | U.S. SENATOR RON WYDEN  
SHE/HER/HERS | (b) (6) CELL | (b) (6) DESK

**From:** [Rosner, Elliott](#)  
**To:** [Hoyt, Garrett M - Washington, DC](#); [Dyer, Angela R - Washington, DC](#)  
**Subject:** FW: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN  
**Date:** Thursday, January 27, 2022 8:47:49 PM  
**Attachments:** [image005.png](#)  
[image006.png](#)  
[image007.png](#)

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Garrett/Angela – Kim is requesting that we make an update to the Privacy Policy per the feedback at the bottom of the message.

Our team is currently making the change and will be prepared to demonstrate successful CAT testing in the next 30 minutes (this is just a language change). Please let me know if you have any questions or concerns about this requested change.

Barring any concerns, we will implement and request approval to deploy tonight at 12:00 AM.

Thank you,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)

(b) (6)

---

**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 5:13 PM  
**To:** Freytes, Gabriel J - Washington, DC - Contractor <(b) (6)> Rosner, Elliott <(b) (6)> Dykes, Claire [USA] <(b) (6)> Loong, Joseph [USA] <(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)> Ross, Mark A. <(b) (6)>  
**Cc:** Hung, Andrew <(b) (6)> Lilley, Maya <(b) (6)> Lazarte, Solana - Washington, DC - Contractor <(b) (6)> Hodges, Brittnee [USA] <(b) (6)> Chukka, Shilpa <(b) (6)> Lazarte, Solana [USA] <(b) (6)> Freytes, Gabriel <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Looks good to me. The privacy act statement will be the only update tonight.

**Kimberly Workinger**

---

**USPS.com** | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



---

**From:** Freytes, Gabriel J - Washington, DC - Contractor <(b) (6)>  
**Sent:** Thursday, January 27, 2022 5:07 PM  
**To:** Rosner, Elliott <(b) (6)> Workinger, Kimberly B - Washington, DC <(b) (6)> Dykes, Claire [USA] <(b) (6)> Loong, Joseph [USA] <(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)> Ross, Mark A. <(b) (6)>  
**Cc:** Hung, Andrew <(b) (6)> Lilley, Maya <(b) (6)> Lazarte, Solana - Washington, DC - Contractor <(b) (6)> Hodges, Brittnee [USA] <(b) (6)> Chukka, Shilpa <(b) (6)> Lazarte, Solana [USA] <(b) (6)> Freytes, Gabriel <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

The Privacy Act Statement has been updated on both prototype pages including Joe's edit:

(b)(3); 39 U.S.C. 410(c)(2)  
[Redacted]

Regards,  
Gabriel

---

**From:** Rosner, Elliott <[mailto:\(b\) \(6\)](#)>  
**Sent:** Thursday, January 27, 2022 4:45 PM  
**To:** Workinger, Kimberly B - Washington, DC <(b) (6)> Dykes, Claire [USA] <(b) (6)> Loong, Joseph [USA] <(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)> Ross, Mark A. <(b) (6)>  
**Cc:** Hung, Andrew <(b) (6)> Lilley, Maya <(b) (6)> Lazarte, Solana - Washington, DC - Contractor <(b) (6)> Hodges, Brittnee [USA] <(b) (6)> Chukka, Shilpa <(b) (6)> Lazarte, Solana [USA] <(b) (6)> Freytes, Gabriel J - Washington, DC - Contractor <(b) (6)> Freytes, Gabriel <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

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Acknowledged on the OTK app side.

**Elliott Rosner**  
Accenture Federal Services

(b) (6)

(b) (6)

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**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>

**Sent:** Thursday, January 27, 2022 4:43 PM

**To:** Dykes, Claire [USA] <(b) (6)> Loong, Joseph [USA]

<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>

Rosner, Elliott <(b) (6)> Ross, Mark A.

<(b) (6)>

**Cc:** Hung, Andrew <(b) (6)> Lilley, Maya

<(b) (6)> Lazarte, Solana - Washington, DC - Contractor

<(b) (6)> Hodges, Brittnee [USA] <(b) (6)> Chukka, Shilpa

<(b) (6)> Lazarte, Solana [USA] <(b) (6)> Freytes,

Gabriel J - Washington, DC - Contractor <(b) (6)> Freytes, Gabriel

<(b) (6)>

**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Yes, let's make it.

### Kimberly Workinger

---

**USPS.com** | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



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**From:** Dykes, Claire [USA] <(b) (6)>

**Sent:** Thursday, January 27, 2022 4:42 PM

**To:** Loong, Joseph [USA] <(b) (6)> Ross, Mark A - Washington, DC - Contractor

<(b) (6)> Rosner, Elliott <(b) (6)> Workinger,

Kimberly B - Washington, DC <(b) (6)> Ross, Mark A.

<(b) (6)>

**Cc:** Hung, Andrew <(b) (6)> Lilley, Maya

<(b) (6)> Lazarte, Solana - Washington, DC - Contractor

<(b) (6)> Hodges, Brittnee [USA] <(b) (6)> Chukka, Shilpa

<(b) (6)> Lazarte, Solana [USA] <(b) (6)> Freytes,

Gabriel J - Washington, DC - Contractor <(b) (6)> Freytes, Gabriel

<(b) (6)>

**Subject:** Re: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Kim, do you want all sides to make Joe's edit?

---

**From:** "Loong, Joseph [USA]" <(b) (6)>  
**Date:** Thursday, January 27, 2022 at 4:41 PM  
**To:** "Ross, Mark A - Washington, DC - Contractor" <(b) (6)> "Dykes, Claire [USA]" <(b) (6)> "Rosner, Elliott" <(b) (6)> "Workinger, Kimberly B - Washington, DC" <(b) (6)> "Ross, Mark A." <(b) (6)>  
**Cc:** "Hung, Andrew" <(b) (6)> "Lilley, Maya" <(b) (6)> "Lazarte, Solana - Washington, DC - Contractor" <(b) (6)> "Hodges, Brittnee [USA]" <(b) (6)> "Chukka, Shilpa" <(b) (6)> "Lazarte, Solana [USA]" <(b) (6)> "Freytes, Gabriel J - Washington, DC - Contractor" <(b) (6)> "Freytes, Gabriel" <(b) (6)>  
**Subject:** Re: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Hey folks -- I'm going blind against the fine print, but I think there's a comma that needs to be a semicolon, right after the changed text -- "...against the Postal Service; to labor organizations...":

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

--

Booz | Allen | Hamilton

Joseph Loong  
Lead Associate  
Mobile: (b) (6)  
BoozAllen.com  
Twitter: (b) (6)

**From:** "Ross, Mark A - Washington, DC - Contractor" <(b) (6)>  
**Date:** Thursday, January 27, 2022 at 4:36 PM  
**To:** "Dykes, Claire [USA]" <(b) (6)> "Rosner, Elliott"  
<(b) (6)> "Workinger, Kimberly B - Washington, DC"  
<(b) (6)> "Ross, Mark A." <(b) (6)>  
**Cc:** "Hung, Andrew" <(b) (6)> "Lilley, Maya"  
<(b) (6)> "Lazarte, Solana - Washington, DC - Contractor"  
<(b) (6)> "Hodges, Brittnee [USA]" <(b) (6)> "Loong, Joseph [USA]" <(b) (6)> "Chukka, Shilpa"  
<(b) (6)> "Lazarte, Solana [USA]" <(b) (6)>  
"Freytes, Gabriel J - Washington, DC - Contractor" <(b) (6)> "Freytes, Gabriel" <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Adding Gabriel so he can update our prototype pages below to ensure everything stays aligned.

(b)(3); 39 U.S.C. 410(c)(2)  
[Redacted]

Regards,  
Mark

Mark Ross  
USPS.com  
Phone: (202)268-8415  
Email: (b) (6)

---

**From:** Dykes, Claire [USA] <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:30 PM  
**To:** Rosner, Elliott <(b) (6)> Workinger, Kimberly B - Washington, DC  
<(b) (6)> Ross, Mark A - Washington, DC - Contractor  
<(b) (6)> Ross, Mark A. <(b) (6)>  
**Cc:** Hung, Andrew <(b) (6)> Lilley, Maya  
<(b) (6)> Lazarte, Solana - Washington, DC - Contractor  
<(b) (6)> Hodges, Brittnee [USA] <(b) (6)> Loong, Joseph [USA] <(b) (6)> Chukka, Shilpa <(b) (6)> Lazarte, Solana [USA] <(b) (6)>  
**Subject:** Re: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

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Yes! We're updating now.

---

**From:** "Rosner, Elliott" <(b) (6)>  
**Date:** Thursday, January 27, 2022 at 4:28 PM  
**To:** "Workinger, Kimberly B - Washington, DC" <(b) (6)> "Dykes, Claire [USA]" <(b) (6)> "Ross, Mark A - Washington, DC - Contractor" <(b) (6)> "Ross, Mark A." <(b) (6)>  
**Cc:** "Hung, Andrew" <(b) (6)> "Lilley, Maya" <(b) (6)> "Lazarte, Solana - Washington, DC - Contractor" <(b) (6)> "Hodges, Brittnee [USA]" <(b) (6)> "Loong, Joseph [USA]" <(b) (6)> "Chukka, Shilpa" <(b) (6)>  
**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Kim – Thanks for the update. When removing the strikeout and re-coloring the addition, this is what we will be using.

Claire – I assume this will match your designs and what Maya will use to validate in CAT.

**USPS Privacy Statement on Website**

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Thanks all,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)  
(b) (6)

---

**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:24 PM  
**To:** Rosner, Elliott <(b) (6)> Dykes, Claire [USA] <(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)> Ross, Mark A. <(b) (6)>  
**Cc:** Hung, Andrew <(b) (6)> Lilley, Maya

<(b) (6)> Lazarte, Solana - Washington, DC - Contractor  
<(b) (6)> Hodges, Brittnee [USA] <(b) (6)> Loong, Joseph  
[USA] <(b) (6)>

**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Chris has said to move forward with taking company out. See the changes below (strikethrough and the additional red text). Let's move forward.

### **USPS Privacy Statement on Website**

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide ~~company and~~ product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes **involving crimes or fraud against the Postal Service**, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

### **Kimberly Workinger**

USPS.com | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



**From:** Rosner, Elliott <(b) (6)>

**Sent:** Thursday, January 27, 2022 4:17 PM

**To:** Workinger, Kimberly B - Washington, DC <(b) (6)> Dykes, Claire [USA]

<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>

Ross, Mark A. <(b) (6)>

**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

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I'll hang tight – I might be getting confused but it's all just one paragraph we are talking about?

If you get it to us by 10pm, assuming Maya is available to test from 10:00 – 10:30, and someone on your team and Garrett's approves subsequently, we can deploy at 12am.

Thanks,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)

(b) (6)

---

**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>

**Sent:** Thursday, January 27, 2022 4:11 PM

**To:** Rosner, Elliott <(b) (6)> Dykes, Claire [USA]

<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>

Ross, Mark A. <(b) (6)>

**Subject:** RE: [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

Yeah, waiting to hear back on the part that Tom Marshall just questioned. What is cut off... we can always make that change next release. The first one that I sent is the hotter item.

**Kimberly Workinger**

---

**USPS.com** | Manager | Digital Brand Marketing

Office: (b) (6) Cell: (b) (6)

(b) (6)



---

**From:** Rosner, Elliott <(b) (6)>

**Sent:** Thursday, January 27, 2022 4:10 PM

**To:** Workinger, Kimberly B - Washington, DC <(b) (6)> Dykes, Claire [USA]

<(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>

Ross, Mark A. <(b) (6)>

**Subject:** [EXTERNAL] RE: TEST KIT WEB INFO - PRIVACY CONCERN

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Understood. We're prepared to make/test/deploy the change tonight, would just need to the update ASAP.

Thanks,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)

(b) (6)

---

**From:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:09 PM  
**To:** Dykes, Claire [USA] <(b) (6)> Ross, Mark A - Washington, DC - Contractor <(b) (6)>  
<(b) (6)> Ross, Mark A. <(b) (6)> Rosner, Elliott <(b) (6)>  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN

This email contains a reference to coronavirus or COVID-19. Please be aware of coronavirus-themed active phishing campaigns, and use extra vigilance when responding or clicking.

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Hang tight...they may make one more change.

### Kimberly Workinger

---

**USPS.com** | Manager | Digital Brand Marketing  
Office: (b) (6) Cell: (b) (6)  
(b) (6)



---

**From:** Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:07 PM  
**To:** Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN

Standby.....

---

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 4:05 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)> DeJoy, Louis - Washington, DC <(b) (6)>  
<(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)>  
<(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

See the highlighted language below in our Privacy Act statement. (b) (5)  
[Redacted]

[Redacted]

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

---

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:57 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)> Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

All,  
Please see positive email below from WH Comms regarding our (b) (5)  
[Redacted]

Thanks to all for your assistance on this item.  
Jeff

**USPS Privacy Statement on Website**

(b) (5)  
[Redacted]

Jeff

**From:** Cheema, Subhan (b) (6) <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:40 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** [EXTERNAL] RE: A few items...

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding.

clicking on links, or opening attachments.

Jeff – Looks great to us – of course, defer to you all and your expertise. We appreciate your consideration. Please update the website as soon as possible, please!

Subhan

---

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Wednesday, January 26, 2022 8:38 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)>  
**Cc:** Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

Louis,

I shared with WH Comms our draft response (b) (5)  
[Redacted]

[Redacted] A string of email correspondence regarding this issue is pasted below.

Thanks,

Jeff

**USPS Privacy Statement on Website**

(b) (5)  
[Redacted]

(b) (5)

---

**Email Correspondence on Privacy Item**

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 6:23 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I have a few minor edits on the attached, but otherwise I am good.

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 5:50 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Re-edited with comments.

Thoughts?

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:33 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC

<(b) (6)>

**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I am fine with (b) (5)

-Tom

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:27 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Just talked to Gary and he made an excellent point. (b) (5)

Please correct me if I've misstated your concern.

(b) (5)

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:57 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Janine, please give me your thoughts on these items. At first blush, the edits look okay to me, although the one that gives me some pause is to specifically say that (b) (5)

[REDACTED]

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:37 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

Tom,

FYI...there were some concerns (b) (5)

[REDACTED]

That said....they asked us to look at their edits in the attached...and proposed edits to the to the privacy notice on our ordering website (see below). Look forward to your thoughts.

Jeff

**From:** Cheema, Subhan (b) (6)  
**Sent:** Wednesday, January 26, 2022 2:38 PM  
**To:** 'Adams, Jeffery A - Washington, DC' <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

OK, back to you here with two things – 1) can your team live with our edits to the response to Wyden (SEE ATTACHED). 2) Perhaps more importantly, to pre-empt other similar concerns, can your side live with the following edits in red for clarity to the privacy notice on the ordering website:

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide company and product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. U.S. Immigration and Customs Enforcement (ICE) and U.S. Customs and Border Protection will not receive any personal

information obtained in connection with this program to conduct enforcement operations. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Call if easier to discuss.

Thanks,  
Subhan

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Tuesday, January 25, 2022 2:12 PM  
**To:** Cheema, Subhan (b) (6) <(b) (6)>  
**Subject:** TEST KIT WEB INFO - PRIVACY CONCERN

Subhan,  
A heads-up....a staffer from Sen Ron Wyden office (Madison Moskowitz) and a social worker who works on immigration issues (b) (6) sent questions through our USPS Privacy Office (see below) regarding concerns about how personal information inputted into our Covid Test Kit website could potentially be used/shared for law enforcement and Immigration and Customs Enforcement (ICE) purposes. Please note the attached response we plan to send to them. Giving you a heads up as this privacy item could potentially expand in the media given the requestors concerns.

Jeff

---

**From:** (b) (6) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 12:28 PM  
**To:** PRIVACY OFFICE <[Privacy@usps.gov](mailto:Privacy@usps.gov)>  
**Cc:** (b) (6) <(b) (6)>  
**Subject:** [EXTERNAL] Privacy concerns

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Dear USPS employee,

I am a (b) (6) There is concern about ordering the free Covid tests. Will this information (name and address) be shared with any government agency which will try to find and deport immigrants who don't have legal status?

The privacy statement on the application for tests reads that information is private except as legally required. Are any of the government agencies or law enforcement purposes have the goal of identifying immigrants for deportation? This is a huge concern that may result in immigrants who already are vulnerable to Covid to NOT apply for the Covid tests. Here is the statement of concern:

This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities

to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411.

Please reply as soon as possible as people are holding off on requesting tests out of fear.

Thank you,

(b) (6) LCSW

**From:** Moskowitz, Madison (Wyden) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 3:14 PM  
**To:** Brown, Cory D - Washington, DC <(b) (6)>  
**Cc:** Wu, Kevin (Wyden) <(b) (6)> Sridharan, Lavanya (Wyden) <(b) (6)> Katzman, Jenni (Wyden) <(b) (6)>  
**Subject:** [EXTERNAL] Connecting ASAP on covid tests  
**Importance:** High

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Cory, hope you are well.

I'm writing with some serious issues regarding USPS' test distribution effort. My boss appreciates USPS' speed in deploying this effort, but he is deeply concerned about these matters so we would appreciate a timely response. Though I'm sure you're slammed right now, we very much appreciate the attention.

1. The "fine print" on the test-ordering site says that information gathered by ordering tests, obviously including name and address, can be used for law enforcement and ICE purposes. However, on USPS' FAQ [page](#) regarding this effort, USPS states "Your information will only be used to send you your free COVID-19 test order." Can USPS confirm it will not be sharing test-ordering data with law enforcement and/or ICE? My colleague Lavanya Sridharan, cc'ed, handles immigration policy for Senator Wyden and may weigh in with the impacts of collecting that data on public health measures such as test distribution and combatting the pandemic more broadly.
2. Many people in rural areas receive mail at business Post Office Boxes or contract POBs, as they live outside of address delivery range. Unfortunately, USPS is not sending tests to Commercial Mail Receiving Agency, General Delivery addresses, or business POBs. Further it's unclear if contract POBs can receive tests. Such a policy quite successfully excludes a wide swath of Americans from this test delivery effort—and these are Americans already likely to

live farther from public testing sites that USPS points folks to when they are unable to receive tests.

- a. Why is USPS unable to deliver to business PO Boxes when it can deliver tests to normal POBs?
- b. How will USPS rectify this issue to ensure rural Americans are not unfairly excluded from this testing program?

I understand that many of the contours of this program were guided by the White House. If you believe these questions are better addressed to them, please let me know. Thanks very much for your prompt attention to these concerns. I am available to hop on the phone at any point if a call would be easier for you.

Best,  
Madison

MADISON MOSKOWITZ | DOMESTIC ECONOMIC POLICY ADVISOR | U.S. SENATOR RON WYDEN  
SHE/HER/HERS | (b) (6) CELL | (b) (6) DESK

**From:** [Workinger, Kimberly B - Washington, DC](#)  
**To:** [Rosner, Elliott](#); [Hoyt, Garrett M - Washington, DC](#); [Dyer, Angela R - Washington, DC](#); [Wheeler, Jerry L - Eagan, MN](#); [Bandukwala, Farah A - Washington, DC](#); [Karpenko, Christopher J - Washington, DC](#)  
**Cc:** [Axeen, Matthew J.](#); [Wane, Denis R.](#); [Bradford, Ryan](#); [Chen, Crystal A.](#)  
**Subject:** Re: [EXTERNAL] OTK - Release 1.5 - CAT Test Results & PROD Promotion Approval Request  
**Date:** Thursday, January 27, 2022 9:19:39 PM

---

Approved. Thanks for addressing this so quickly!

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---

**From:** Rosner, Elliott <(b) (6)>  
**Sent:** Thursday, January 27, 2022 9:14:14 PM  
**To:** Hoyt, Garrett M - Washington, DC <(b) (6)> Dyer, Angela R - Washington, DC <(b) (6)>; Wheeler, Jerry L - Eagan, MN <(b) (6)> Bandukwala, Farah A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)> Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Cc:** Axeen, Matthew J. <(b) (6)> Wane, Denis R. <(b) (6)> Bradford, Ryan <(b) (6)> Chen, Crystal A. <(b) (6)>  
**Subject:** [EXTERNAL] OTK - Release 1.5 - CAT Test Results & PROD Promotion Approval Request

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Garrett/Angela + Chris/Kim,

The OTK team has completed the CAT implementation and CAT demonstration for the OTK Frontend Release 1.5. Attached are the defect details, test scripts, and successful test results. Following your documentation review and approval, the team will complete the deployment to Production at 12:01 AM ET tonight, then provide confirmation of successful release.

**Kim** – I will take your response to Maya’s message (attached) as approval for deployment from Brand Marketing.

**Frontend Changes:**

- Update USPS Privacy Policy

**UPDATE: USPS Privacy Statement on Website**

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service, to labor organizations as required by applicable law; incident to legal proceedings involving the

Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Barring any questions or concerns, **can you please provide confirmation for promotion to PROD?**

Thanks,  
Elliot

**Elliott Rosner**

Accenture Federal Services  
Technology Consulting  
Washington, DC

(b) (6)

(b) (6)

**From:** [Rosner, Elliott](#)  
**To:** [Karpenko, Christopher J - Washington, DC](#); [Hoyt, Garrett M - Washington, DC](#); [Dyer, Angela R - Washington, DC](#); [Wheeler, Jerry L - Eagan, MN](#); [Bandukwala, Farah A - Washington, DC](#); [Workinger, Kimberly B - Washington, DC](#)  
**Cc:** [Axeen, Matthew J.](#); [Wane, Denis R.](#); [Bradford, Ryan](#); [Chen, Crystal A.](#)  
**Subject:** RE: [EXTERNAL] OTK - Release 1.5 - CAT Test Results & PROD Promotion Approval Request  
**Date:** Friday, January 28, 2022 8:07:05 AM

---

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

All,

The OTK Release 1.5 frontend change (new USPS Privacy Policy) has been successfully deployed to PRODUCTION.

Thank you,  
Elliott

**Elliott Rosner**

Accenture Federal Services

(b) (6)

(b) (6)

---

**From:** Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 9:16 PM  
**To:** Rosner, Elliott <(b) (6)> Hoyt, Garrett M - Washington, DC <(b) (6)> Dyer, Angela R - Washington, DC <angela.r.dyer@usps.gov>; Wheeler, Jerry L - Eagan, MN <(b) (6)> Bandukwala, Farah A - Washington, DC <(b) (6)> Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Cc:** Axeen, Matthew J. <matthew.j.axeen@accenturefederal.com>; Wane, Denis R. <denis.r.wane@accenturefederal.com>; Bradford, Ryan <ryan.bradford@accenturefederal.com>; Chen, Crystal A. <crystal.a.chen@accenturefederal.com>  
**Subject:** Re: [EXTERNAL] OTK - Release 1.5 - CAT Test Results & PROD Promotion Approval Request

This email contains a reference to coronavirus or COVID-19. Please be aware of coronavirus-themed active phishing campaigns, and use extra vigilance when responding or clicking.

---

Yes indeed. Approved thx

Get [Outlook for iOS](#)

---

**From:** Rosner, Elliott <(b) (6)>  
**Sent:** Thursday, January 27, 2022 9:14:14 PM  
**To:** Hoyt, Garrett M - Washington, DC <(b) (6)> Dyer, Angela R - Washington, DC <(b) (6)>; Wheeler, Jerry L - Eagan, MN <(b) (6)> Bandukwala,

Farah A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)> Workinger, Kimberly B - Washington, DC <(b) (6)>  
**Cc:** Axeen, Matthew J. (b) (6); Wane, Denis R. (b) (6); Bradford, Ryan (b) (6); Chen, Crystal A. (b) (6)  
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Barring any questions or concerns, **can you please provide confirmation for promotion to PROD?**

Thanks,  
Elliot

**Elliott Rosner**

Accenture Federal Services  
Technology Consulting  
Washington, DC

(b) (6)

(b) (6)

**From:** [Karpenko, Christopher J - Washington, DC](#)  
**To:** [Monteith, Steven W - Washington, DC](#)  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN  
**Date:** Monday, January 31, 2022 1:29:48 PM  
**Attachments:** [Clean - Response to Law Enforcement Concerns re Test Kitsv3-SNC.Privacy.docx](#)

---

See below...and response (attached), Tom, his team and WH concurred.

---

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:57 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)> Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

All,

Please see positive email below from WH Comms regarding our (b) (5)

Thanks to all for your assistance on this item.

Jeff

**USPS Privacy Statement on Website**

(b) (5)

[Redacted content]

Jeff

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Jeff – Looks great to us – of course, defer to you all and your expertise. We appreciate your consideration. Please update the website as soon as possible, please!

Subhan

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**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

Louis,

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[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted] A string of email correspondence regarding this issue is pasted below.

Thanks,

Jeff

**USPS Privacy Statement on Website**

(b) (5)  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

(b) (5)

---

**Email Correspondence on Privacy Item**

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**Sent:** Wednesday, January 26, 2022 6:23 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I have a few minor edits on the attached, but otherwise I am good.

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 5:50 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Re-edited with comments.

Thoughts?

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

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**Sent:** Wednesday, January 26, 2022 4:33 PM

**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I am fine with (b) (5)  
[Redacted]

-Tom

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:27 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Just talked to Gary and he made an excellent point. (b) (5)  
[Redacted]

Please correct me if I've misstated your concern.

(b) (5)  
[Redacted]

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:57 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)>

**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Janine, please give me your thoughts on these items. At first blush, the edits look okay to me, although the one that gives me some pause is to specifically say that (b) (5)

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:37 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

Tom,  
FYI...there were some concerns (b) (5)  
That said...they asked us to look at their edits in the attached...and proposed edits to the to the privacy notice on our ordering website (see below). Look forward to your thoughts.

Jeff

**From:** Cheema, Subhan (b) (6)  
**Sent:** Wednesday, January 26, 2022 2:38 PM  
**To:** 'Adams, Jeffery A - Washington, DC' <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

OK, back to you here with two things – 1) can your team live with our edits to the response to Wyden (SEE ATTACHED). 2) Perhaps more importantly, to pre-empt other similar concerns, can your side live with the following edits in red for clarity to the privacy notice on the ordering website:

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide company and product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes involving crimes or fraud against the Postal Service, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government decisions as necessary; to agents or

contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. **U.S. Immigration and Customs Enforcement (ICE) and U.S. Customs and Border Protection will not receive any personal information obtained in connection with this program to conduct enforcement operations.** For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Call if easier to discuss.

Thanks,  
Subhan

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Tuesday, January 25, 2022 2:12 PM  
**To:** Cheema, Subhan (b) (6) <(b) (6)>  
**Subject:** TEST KIT WEB INFO - PRIVACY CONCERN

Subhan,

A heads-up....a staffer from Sen Ron Wyden office (Madison Moskowitz) and a social worker who works on immigration issues (b) (6) sent questions through our USPS Privacy Office (see below) regarding concerns about how personal information inputted into our Covid Test Kit website could potentially be used/shared for law enforcement and Immigration and Customs Enforcement (ICE) purposes. Please note the attached response we plan to send to them. Giving you a heads up as this privacy item could potentially expand in the media given the requestors concerns.

Jeff

---

**From:** (b) (6) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 12:28 PM  
**To:** PRIVACY OFFICE <[Privacy@usps.gov](mailto:Privacy@usps.gov)>  
**Cc:** (b) (6) <(b) (6)>  
**Subject:** [EXTERNAL] Privacy concerns

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Dear USPS employee,

I am a (b) (6) There is concern about ordering the free Covid tests. Will this information (name and address) be shared with any government agency which will try to find and deport immigrants who don't have legal status?

The privacy statement on the application for tests reads that information is private except as legally required. Are any of the government agencies or law enforcement purposes have the goal of identifying immigrants for deportation? This is a huge concern that may result in

immigrants who already are vulnerable to Covid to NOT apply for the Covid tests. Here is the statement of concern:

This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411.

Please reply as soon as possible as people are holding off on requesting tests out of fear.

Thank you,

(b) (6) LCSW

**From:** Moskowitz, Madison (Wyden) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 3:14 PM  
**To:** Brown, Cory D - Washington, DC <(b) (6)>  
**Cc:** Wu, Kevin (Wyden) <(b) (6)> Sridharan, Lavanya (Wyden)  
<(b) (6)> Katzman, Jenni (Wyden)  
<(b) (6)>  
**Subject:** [EXTERNAL] Connecting ASAP on covid tests  
**Importance:** High

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Cory, hope you are well.

I'm writing with some serious issues regarding USPS' test distribution effort. My boss appreciates USPS' speed in deploying this effort, but he is deeply concerned about these matters so we would appreciate a timely response. Though I'm sure you're slammed right now, we very much appreciate the attention.

1. The "fine print" on the test-ordering site says that information gathered by ordering tests, obviously including name and address, can be used for law enforcement and ICE purposes. However, on USPS' FAQ [page](#) regarding this effort, USPS states "Your information will only be used to send you your free COVID-19 test order." Can USPS confirm it will not be sharing test-ordering data with law enforcement and/or ICE? My colleague Lavanya Sridharan, cc'ed, handles immigration policy for Senator Wyden and may weigh in with the impacts of collecting that data on public health measures such as test distribution and combatting the pandemic more broadly.
2. Many people in rural areas receive mail at business Post Office Boxes or contract POBs, as they live outside of address delivery range. Unfortunately, USPS is not sending tests to Commercial Mail Receiving Agency, General Delivery addresses, or business POBs. Further it's

unclear if contract POBs can receive tests. Such a policy quite successfully excludes a wide swath of Americans from this test delivery effort—and these are Americans already likely to live farther from public testing sites that USPS points folks to when they are unable to receive tests.

- a. Why is USPS unable to deliver to business PO Boxes when it can deliver tests to normal POBs?
- b. How will USPS rectify this issue to ensure rural Americans are not unfairly excluded from this testing program?

I understand that many of the contours of this program were guided by the White House. If you believe these questions are better addressed to them, please let me know. Thanks very much for your prompt attention to these concerns. I am available to hop on the phone at any point if a call would be easier for you.

Best,  
Madison

MADISON MOSKOWITZ | DOMESTIC ECONOMIC POLICY ADVISOR | U.S. SENATOR RON WYDEN  
SHE/HER/HERS | (b) (6) CELL | (b) (6) DESK

**Question: Can USPS confirm it will not be sharing test-ordering data with law enforcement and/or ICE?**

Answer:

First, the order form was specifically designed to limit the amount of personal information collected so as to not deter anyone from ordering. And the sole purpose for which the personal information is being gathered is to provide individuals with test kits.

Second, the U.S. Postal Service will not be providing any personal information obtained in connection with this program to law enforcement or any other governmental agency except under very limited circumstances involving crimes or fraud against the Postal Service, or as required by law.

Third, the Postal Service would like to assure you that the protection of personal information is one of our most important priorities. In addition to the Postal Service's general commitment to the American people and to safeguarding the privacy of personal information, the Postal Service is required by law to comply with the Privacy Act of 1974, 5 U.S.C. § 552a.

The Privacy Act requires the Postal Service, before collection of personal information, to provide an individual with the purpose for which the gathered information will be used. It also requires the Postal Service to inform individuals of the limited circumstances in which their information may be disclosed outside of the Postal Service (referred to as a "routine use" under the Privacy Act).

To emphasize, while our general "routine uses" include the possibility that we may need to disclose the information, such information would only be "disclosed to appropriate law enforcement agencies to investigate, prevent, or take action regarding suspected illegal activities against the Postal Service; and such customer records may only otherwise be disclosed to law enforcement agencies as required by law."

We hope this helps answer your question.

**From:** [Karpenko, Christopher J - Washington, DC](#)  
**To:** [Monteith, Steven W - Washington, DC](#)  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN  
**Date:** Monday, January 31, 2022 5:02:12 PM

---

Not on FAQ, on the website. FAQ has a reference but not the statement, never has.

---

**From:** Monteith, Steven W - Washington, DC <(b) (6)>  
**Sent:** Monday, January 31, 2022 1:36 PM  
**To:** Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

Is this on our sites FAQ's?

---

**From:** Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Sent:** Monday, January 31, 2022 1:30 PM  
**To:** Monteith, Steven W - Washington, DC <(b) (6)>  
**Subject:** FW: TEST KIT WEB INFO - PRIVACY CONCERN

See below...and response (attached), Tom, his team and WH concurred.

---

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:57 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)> Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)> Karpenko, Christopher J - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

All,

Please see positive email below from WH Comms regarding our (b) (5)

[REDACTED]

[REDACTED]

Thanks to all for your assistance on this item.

Jeff

**USPS Privacy Statement on Website**

(b) (5)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

(b) (5)  
[Redacted]

Jeff

**From:** Cheema, Subhan (b) (6) <(b) (6)>  
**Sent:** Thursday, January 27, 2022 2:40 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** [EXTERNAL] RE: A few items...

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Jeff – Looks great to us – of course, defer to you all and your expertise. We appreciate your consideration. Please update the website as soon as possible, please!

Subhan

---

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Wednesday, January 26, 2022 8:38 PM  
**To:** DeJoy, Louis - Washington, DC <(b) (6)>  
**Cc:** Marshall, Thomas J - Washington, DC <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)> Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Clarke, Heather A - Washington, DC <(b) (6)>  
**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

Louis,

I shared with WH Comms our draft response (b) (5)  
[Redacted]

[Redacted] A string of email correspondence regarding this issue is pasted below.

Thanks,

Jeff

**USPS Privacy Statement on Website**

(b) (5)  
[Redacted]

---

**Email Correspondence on Privacy Item**

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 6:23 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I have a few minor edits on the attached, but otherwise I am good.

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 5:50 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Re-edited with comments.

Thoughts?

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:33 PM  
**To:** Castorina, Janine - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

I am fine with (b) (5)  
[Redacted]

-Tom

Thomas J. Marshall  
General Counsel and Executive Vice President  
United States Postal Service

**From:** Castorina, Janine - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 4:27 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)> Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Just talked to Gary and he made an excellent point. (b) (5)  
[Redacted]

Please correct me if I've misstated your concern.

(b) (5)  
[Redacted]

Janine Castorina  
Chief Privacy and Records Officer  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington DC, 20260  
(b) (6)  
202.268.2049 fax

**From:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:57 PM  
**To:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** RE: WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN

Janine, please give me your thoughts on these items. At first blush, the edits look okay to me, although the one that gives me some pause is to specifically say that (b) (5)

**From:** Adams, Jeffery A - Washington, DC <(b) (6)>  
**Sent:** Wednesday, January 26, 2022 3:37 PM  
**To:** Marshall, Thomas J - Washington, DC <(b) (6)>  
**Cc:** Castorina, Janine - Washington, DC <(b) (6)> Barksdale, Gary R <(b) (6)> Pastre, Peter R - Washington, DC <(b) (6)>  
**Subject:** WHITE HOUSE SUGGESTED EDITS: TEST KIT WEB INFO - PRIVACY CONCERN  
**Importance:** High

Tom,  
FYI...there were some concerns (b) (5)  
That said....they asked us to look at their edits in the attached...and proposed edits to the to the privacy notice on our ordering website (see below). Look forward to your thoughts.

Jeff

**From:** Cheema, Subhan (b) (6)  
**Sent:** Wednesday, January 26, 2022 2:38 PM  
**To:** 'Adams, Jeffery A - Washington, DC' <(b) (6)>

**Subject:** RE: TEST KIT WEB INFO - PRIVACY CONCERN

OK, back to you here with two things – 1) can your team live with our edits to the response to Wyden (SEE ATTACHED). 2) Perhaps more importantly, to pre-empt other similar concerns, can your side live with the following edits in red for clarity to the privacy notice on the ordering website:

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide company and product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes **involving crimes or fraud against the Postal Service**, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. **U.S. Immigration and Customs Enforcement (ICE) and U.S. Customs and Border Protection will not receive any personal information obtained in connection with this program to conduct enforcement operations.** For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

Call if easier to discuss.

Thanks,  
Subhan

**From:** Adams, Jeffery A - Washington, DC  
**Sent:** Tuesday, January 25, 2022 2:12 PM  
**To:** Cheema, Subhan (b) (6) <(b) (6)>  
**Subject:** TEST KIT WEB INFO - PRIVACY CONCERN

Subhan,  
A heads-up....a staffer from Sen Ron Wyden office (Madison Moskowitz) and a social worker who works on immigration issues (b) (6) sent questions through our USPS Privacy Office (see below) regarding concerns about how personal information inputted into our Covid Test Kit website could potentially be used/shared for law enforcement and Immigration and Customs Enforcement (ICE) purposes. Please note the attached response we plan to send to them. Giving you a heads up as this privacy item could potentially expand in the media given the requestors concerns.

Jeff

---

**From:** (b) (6) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 12:28 PM  
**To:** PRIVACY OFFICE <Privacy@usps.gov>  
**Cc:** (b) (6) <(b) (6)>

**Subject:** [EXTERNAL] Privacy concerns

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Dear USPS employee,

I am a (b) (6) [REDACTED] There is concern about ordering the free Covid tests. Will this information (name and address) be shared with any government agency which will try to find and deport immigrants who don't have legal status?

The privacy statement on the application for tests reads that information is private except as legally required. Are any of the government agencies or law enforcement purposes have the goal of identifying immigrants for deportation? This is a huge concern that may result in immigrants who already are vulnerable to Covid to NOT apply for the Covid tests. Here is the statement of concern:

This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411.

Please reply as soon as possible as people are holding off on requesting tests out of fear.

Thank you,

(b) (6) [REDACTED] LCSW

**From:** Moskowitz, Madison (Wyden) <(b) (6)>  
**Sent:** Wednesday, January 19, 2022 3:14 PM  
**To:** Brown, Cory D - Washington, DC <(b) (6)>  
**Cc:** Wu, Kevin (Wyden) <(b) (6)> Sridharan, Lavanya (Wyden) <(b) (6)> Katzman, Jenni (Wyden) <(b) (6)>  
**Subject:** [EXTERNAL] Connecting ASAP on covid tests  
**Importance:** High

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Cory, hope you are well.

I'm writing with some serious issues regarding USPS' test distribution effort. My boss appreciates USPS' speed in deploying this effort, but he is deeply concerned about these matters so we would appreciate a timely response. Though I'm sure you're slammed right now, we very much appreciate

the attention.

1. The “fine print” on the test-ordering site says that information gathered by ordering tests, obviously including name and address, can be used for law enforcement and ICE purposes. However, on USPS’ FAQ [page](#) regarding this effort, USPS states “Your information will only be used to send you your free COVID-19 test order.” Can USPS confirm it will not be sharing test-ordering data with law enforcement and/or ICE? My colleague Lavanya Sridharan, cc’ed, handles immigration policy for Senator Wyden and may weigh in with the impacts of collecting that data on public health measures such as test distribution and combatting the pandemic more broadly.
  
2. Many people in rural areas receive mail at business Post Office Boxes or contract POBs, as they live outside of address delivery range. Unfortunately, USPS is not sending tests to Commercial Mail Receiving Agency, General Delivery addresses, or business POBs. Further it’s unclear if contract POBs can receive tests. Such a policy quite successfully excludes a wide swath of Americans from this test delivery effort—and these are Americans already likely to live farther from public testing sites that USPS points folks to when they are unable to receive tests.
  - a. Why is USPS unable to deliver to business PO Boxes when it can deliver tests to normal POBs?
  - b. How will USPS rectify this issue to ensure rural Americans are not unfairly excluded from this testing program?

I understand that many of the contours of this program were guided by the White House. If you believe these questions are better addressed to them, please let me know. Thanks very much for your prompt attention to these concerns. I am available to hop on the phone at any point if a call would be easier for you.

Best,  
Madison

MADISON MOSKOWITZ | DOMESTIC ECONOMIC POLICY ADVISOR | U.S. SENATOR RON WYDEN  
SHE/HER/HERS | (b) (6) CELL | (b) (6) DESK

**From:** PRIVACY OFFICE  
**Subject:** RE: [EXTERNAL] EMAIL  
**To:** (b) (6)  
**Sent:** January 21, 2022 9:42 AM (UTC-05:00)

*Good Morning,*

*I have broken down the Privacy Act statement with explanations for you below:*

#### Privacy Act Statement

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide company and product fulfillment information about that testing kit to a federal executive agency. - *The information you provide will be used to mail a COVID-19 test kit to you. Another federal agency may track what types of testing kits are sent out and to where in the country.*

Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. – *These are the federal regulations for which we can collect and use the information provided.*

Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. – *If you would like a test kit you have to provide us your name and mailing address. If you don't want to provide your name and mailing address we can't fulfill your order. You are not obligated to provide your information, but if you don't we can't send test kits to you.*

We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. – *This statement means that we have routine uses for which your information can be shared with those uses listed below. For example, if you break the law and law enforcement needs your information, we are obligated to provide your information or similarly if the information is needed for legal proceedings. If there was a cost to order the tests, we would share your information with the financial institution processing the payment. If the Postal Service was audited, we are legally bound to provide the required data for the audit. If you contacted your Congressional representative and asked them to act on your behalf, we would be able to do so, because we have stated we would share that information if requested. Also, if the Postal Service has contractors that have access to this data to help operate, design, and/or build this system, that is disclosed here also.*

This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. – *Here is a link to the full language of each of the routine uses listed, but not all apply: [https://about.usps.com/handbooks/as353/as353apdx\\_007.htm](https://about.usps.com/handbooks/as353/as353apdx_007.htm). The corresponding Privacy Act System of Records that is applicable for the collection of the test kit data is: [https://about.usps.com/handbooks/as353/as353apdx\\_046.htm#ep1008100](https://about.usps.com/handbooks/as353/as353apdx_046.htm#ep1008100) which has been updated since this version was last published to include the data captured via guest check out, which is what is used for the Covid Test Kit ordering.*

For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy). – *Additional USPS privacy policies can be found via this link.*

*Please let me know if you would like further information or details. I hope this alleviates any concern you may have had.*

*Thank you,  
USPS Privacy and Records Office*

-----Original Message-----

From: (b) (6)

Sent: Friday, January 21, 2022 5:37 AM

To: PRIVACY OFFICE <Privacy@usps.gov>

Subject: [EXTERNAL] EMAIL

CAUTION: This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

IT was the free COVID Tests Privacy statement,,,I did not understand it.

**From:** (b) (6)  
**Subject:** [EXTERNAL] Question re: USPS Privacy Policy  
**To:** PRIVACY OFFICE  
**Sent:** March 7, 2022 1:19 PM (UTC-05:00)

**CAUTION:** This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hello. I recently ordered free COVID-19 test kits through USPS's website, and have been wondering about the potential use of my name and address by third-party marketers. Many years ago I stopped providing change of address information to USPS when I moved, as I found I received unsolicited marketing materials in the mail at my new addresses from, for example, home improvement businesses shortly after providing my personal information to USPS.

Do I understand correctly that USPS no longer engages in this sharing of customers' personal information with such outside business entities - unless, of course, the customer has "opted in" for this service? In addition to trying to avoid receiving junk mail in general, as I have moved again since requesting my initial COVID-19 tests I am also trying to avoid receiving any further unsolicited mail addressed to me at my former address.

Thank you for clarification of this issue...

(b) (6)

**From:** (b) (6)  
**Subject:** [EXTERNAL] Privacy Policy questions  
**To:** PRIVACY OFFICE  
**Sent:** January 26, 2022 11:08 AM (UTC-05:00)

CAUTION: This email originated from outside USPS. STOP and CONSIDER before responding, clicking on links, or opening attachments.

Hello,

I would like clarification on the privacy policy in reference to the free COVID test kits. I see that you all have a disclaimer that my personal information will be disclosed to third parties to facilitate the transaction, act on my behalf or request, or as legally required. This also includes financial entities, law enforcement, or in legal proceedings.

I would like to opt out of my personal information being used for any and all of the above. I also want to cancel my order that was already placed. I do not consent nor accept The Postal Service to act on my behalf.

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